

How is Leicester City Council performing?

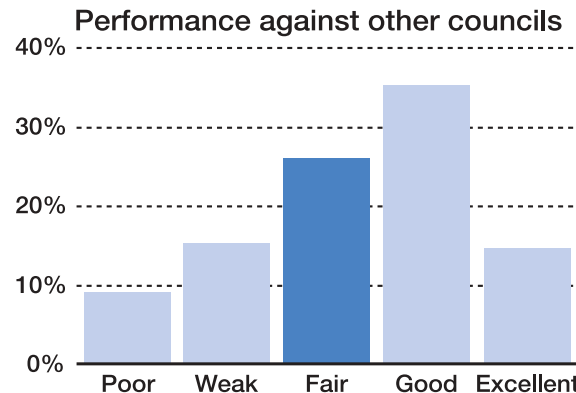
Overall performance

fair

Leicester City Council has been measured as **fair** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. how **Leicester City Council** is run; and
2. how **Leicester City Council's** main services perform.



1. How is Leicester City Council run?

Leicester City Council received a measurement of **3 out of 4** for the way it is run.

The Council provides a mixed range of services, with housing and social care provision offering relatively more for local people than benefits administration, which is poor. The Council has worked hard to understand the needs of the diverse community it serves and has worked well with stakeholders to deliver its priorities, but more needs to be done to secure the improvements in services and quicken the pace of change.

2. How do Leicester City Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Service performance	1 (lowest)	4 (highest)
Education	3	out of 4
Social care – children	2	out of 4
Social care – adults	2	out of 4
Environment	2	out of 4
Housing	3	out of 4
Libraries and leisure	2	out of 4
Benefits	1	out of 4
Use of resources	3	out of 4
Overall service performance	2	out of 4