

## Standards Committee 21.01.15: Complaints Update

### Complaints received since 09.07.14

Case name/ number	Date complaint received	Nature of complaint	Outcome	Date completed	Lesson Learned
2014/02	15.10.14	Complaint from member of the public about Ward Councillor's alleged aggressive and rude behaviour in dealing with constituency matter	Complaint dismissed as no breach of Code of Conduct evidenced. Apology offered nonetheless.	13.11.14	
2014/03	21.10.14	Complaint by one Member against another for derogatory remarks made at a Council meeting.	Complaint dismissed as no breach of Code of Conduct evidenced. Matter dealt with by Council Procedure Rules on the night in question	13.11.14	
2014/04	01.12.14	Complaint by staff member about alleged Member interference in operational matters and bullying behaviour	Complaint ongoing		