



With our new app you'll be able to let us know about any environmental problems and also access a wealth of council information from your smartphone or tablet.

How does it work?

- 1. Download it** - Our free app is available for Android, Windows, Blackberry and iPhones. Simply visit your app store and search for Love Leicester.
- 2. Spot it** - Whether it's graffiti, litter, fly-tipping, dog fouling or another environmental problem, you can let us know about it.
- 3. Report it** - Take a picture of the problem and upload it using the app. You can tag the location and include other details so we can fix the issue quickly.
- 4. Fix it** - When you submit your report the details and picture will be sent to the right team who can fix the problem. They'll also be able to post a picture of what they've done.

As well as reporting problems, you can tell us what you like about Leicester. You can also find event listings, details of your nearest leisure centre, current consultations and easily get to our mobile friendly website for information on all council services.

The app is part of the Love Clean Streets network which is used by many councils. This means you can use it anywhere to report problems in other cities as well as Leicester, and the app will route your report to the right council.

It replaces the old One Clean Leicester app so if you already have this on your phone you'll need to uninstall it and download our new Love Leicester app.

CITY WARDEN SERVICE

These are the main issues the City Wardens can help with:

- Educating the public and raising awareness of environmental crimes

ENFORCEMENT ISSUES:

- Littering
- Dog fouling & Dog Control Orders
 - Bins on the street (domestic and commercial)
- Free distribution of printed material
 - Fly posting
 - Small scale fly tipping
 - Graffiti
- Vehicles for sale on the road
- Repairing vehicles on the road
- Failure to produce waste transfer documents
- Street litter control notices
 - Skips & Scaffolding
 - Spitting
 - Rubbish on private land




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CITY WARDENS WORKING WITH YOU TO IMPROVE THE CITY'S ENVIRONMENT