

## COMPLAINTS 01/01/16 – 17/06/16

Reference	Subject Member	Complainant	Nature of complaint	Route	Outcome	Turnaround time (days)
2016/1	Cllr. A	Public	That Cllr approached complainant in the context of a dispute on a housing estate. That the Cllr refused to give their name, was rude and offensive and behaved in a threatening manner, which made the complainant feel intimidated.	MO & IP (and 'review' with different IP)	Initial finding of no misconduct by the Councillor and no public interest in pursuing the complaint.  Outcome of 'review' was that there was no breach of the Code of Conduct. Gesture of reparation was merited and this was forthcoming in an earlier meeting with the Councillor and complainant and evident from the MO's investigations	35 (including a review)

- Three further matters were dealt with by the Monitoring Officer/Deputy Monitoring Officer during the relevant period. In all cases the purported complaints were vague and unsubstantiated when received, and the Monitoring Officer write back to each prospective complainant asking them for more detail, referring them to the guidance on the Council's website (<https://www.leicester.gov.uk/contact-us/comments-compliments-and-complaints/complaints-about-councillors>). In none of the cases has a further response been received (yet)
- One prospective complaint was not accepted because the complaint (by a campaigning organisation) was directed at an event which occurred more than 18 months previously (before the last Election) and the complainant declined to provide reasons why the complaint should be processed now.