

## COMPLAINTS 01/07/15 – 30/06/16

Reference	Subject Member	Complainant	Nature of Complaint	Route	Outcome	Turnaround time (days)
2015/08	Cllrs. A, B & C	Public	Cllrs (through their Committee role) failed to pursue a challenge to a Council policy	MO and IP	<p>Rejected – no evidence that the Cllrs received any correspondence from the complainant</p> <p>Rejected – complaint already dealt with by other means (complaint to officer over the policy)</p> <p>Noted – even had they received the correspondence, it may have been inappropriate to pursue as the Cllrs were members of the decision-making Committee</p>	25 days
2015/09	Cllrs. D & E	Public	Cllrs using their position to undermine and prejudice a local community group	MO and IP Review with second IP	<p>Rejected on the basis (i) no evidence to support allegations (ii) aspects of complaints did not relate to either Cllr / fell outside of the standards regime</p> <p>Outcome of the review supported the initial outcome and found no evidence/insufficient information provided in respect of the complaint despite requests and extensions of time to allow for the complainant to submit it</p>	<p>250 days including review and meeting with Cllrs</p> <p><i>NOTE: There was significant delay in progressing this due to delays from the complainant in providing information and deciding on whether the Cllrs could be informed in addition to the need for some fact-finding at the outset to assist in deciding if there was any conduct and circumstances meaning that the code could have been engaged.</i></p>

2016/01	Cllr. F	Public	That Cllr approached complainant in the context of a dispute on a housing estate. That the Cllr refused to give their name, was rude and offensive and behaved in a threatening manner, which made the complainant feel intimidated.	MO and IP  Review with second IP	<p>Informal resolution where (i) Code engaged and not breached, but where some gesture of reparation would still be in the interests of fairness</p> <p>Complainant was acting unlawfully and Cllr was challenging her.</p> <p>Outcome of 'review' was that there was no breach of the Code of Conduct. Gesture of reparation was merited and this was forthcoming in an earlier meeting with the Councillor and complainant and evident from the MO's investigations</p>	35 days (including review)
2016/07	Cllr. G	Public	Allegation that Chair of decision-making meeting adopted unfair and biased procedure, leading to an unlawful decision	MO and IP	<p>Rejected – complaint discloses no breach or potential breach of the Code of Conduct. No evidence of bias or procedural irregularity or unfairness in chairing of relevant meeting</p> <p>Rejected - complaint is covered by another process (i.e. potential legal challenge to the granting of planning permission)</p>	17 days