



Leicester
City Council

MEETING OF THE Adult Social Care Scrutiny Commission

DATE: Thursday, 13 March 2025
TIME: 5:30 pm,
PLACE: Meeting Room G.01, Ground Floor, City Hall, 115 Charles Street,
Leicester, LE1 1FZ

Members of the Committee:

Councillor March (Chair)
Councillor Cole (Vice-Chair)

Councillors Joannou, Kaur Saini, O'Neill, Orton, Sahu and Singh Sangha

Members of the Committee are summoned to attend the above meeting to consider the items of business listed overleaf.

For Monitoring Officer

Officer contact:

Katie Jordan, Senior Governance Officer, email: katie.jordan@leicester.gov.uk / Kirsty Wootton, Senior Governance Services Officer, email: kirsty.wootton@leicester.gov.uk
e-mail: committees@leicester.gov.uk
Leicester City Council, Granby Wing, 3 Floor, CityHall, 115 Charles Street, Leicester, LE1 1FZ

Information for members of the public

Attending meetings and access to information

You have the right to attend formal meetings such as full Council, committee meetings, City Mayor & Executive Public Briefing and Scrutiny Commissions and see copies of agendas and minutes. On occasion however, meetings may, for reasons set out in law, need to consider some items in private.

Dates of meetings and copies of public agendas and minutes are available on the [Council's website](#), from the Council's Customer Service Centre or by contacting us using the details below.

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- ✓ to respect the right of others to view and hear debates without interruption;
- ✓ to ensure that the sound on any device is fully muted and intrusive lighting avoided;
- ✓ where filming, to only focus on those people actively participating in the meeting;
- ✓ where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed.

Further information

If you have any queries about any of the above or the business to be discussed, please contact: **Katie Jordan, Governance Services and Kirsty Wootton, Governance Services Officer**. Alternatively, email committees@leicester.gov.uk, or call in at City Hall.

For Press Enquiries - please phone the **Communications Unit on 0116 454 4151**.

PUBLIC SESSION

AGENDA

FIRE / EMERGENCY EVACUATION

If the emergency alarm sounds, you must evacuate the building immediately by the nearest available fire exit and proceed to the area outside the Ramada Encore Hotel on Charles Street as directed by Governance Services staff. Further instructions will then be given.

1. Welcome and Apologies for Absence

To issue a welcome to those present, and to confirm if there are any apologies for absence.

2. Declarations of Interest

Members will be asked to declare any interests they may have in the business to be discussed.

3. Minutes of the Previous Meeting

(Pages 1 - 8)

The minutes of the meeting of the Adult Social Care Scrutiny Commission held on Thursday 9th January have been circulated and Members will be asked to confirm them as a correct record.

4. Chair's Announcements

The Chair is invited to make any announcements as they see fit.

5. Questions, Representations and Statements of Case

Any questions, representations and statements of case submitted in accordance with the Council's procedures will be reported.

6. Petitions

Any petitions received in accordance with Council procedures will be reported.

7. CQC Inspection - Verbal Update

The Strategic Director of Social Care and Education gives a verbal update on the CQC inspection.

8. Annual Report 2023/24 Adult Social Care (ASC) Complaints and Commendations (Pages 9 - 44)

The Director for Adult Social Care and Commission submits a report providing a copy of the Annual Report 2023/24 produced in relation to Adult Social Care's (ASC) statutory, corporate, Local Government & Social Care Ombudsman complaints and commendations. Information within this report provides a fuller picture of the complaints and commendations received across the Department and accompanying analysis.

9. Adult Social Care Autism and Neurodiversity Delivery Plan 2024-2026 (Pages 45 - 64)

The Director for Adult Social Care and Commissioning submits a report to present, seek feedback and endorsement on the new 'Leicester City Adult Social Care Autism and Neurodiversity Delivery Plan 2024-2026.'

To provide an update on progress since presenting the last Autism report to the Scrutiny Commission in 2024.

To seek approval on the suggested recommendations and proposed next steps.

10. Delivering the City's Supported Living and Extra Care strategy (Pages 65 - 86)

The Director of Adult Social Care submits a report to provide the Adult Social Care Scrutiny Commission with an update on progress on the delivery of accommodation for people supported by Adult Social Care, as detailed in the Supported Living and Extra Care Housing Strategy 2021-2031.

11. Work Programme (Pages 87 - 92)

Members of the Commission will be asked to consider the work programme and make suggestions for additional items as it considers necessary.

12. Any Other Urgent Business