

POLICE AND CRIME COMMISSIONER FOR LEICESTERSHIRE

POLICE AND CRIME PANEL

Report of	POLICE AND CRIME COMMISSIONER
Subject	OPCC PERFORMANCE REPORT – QUARTER 2 (1 July 2020 – 30 September 2020)
Date	WEDNESDAY 9 TH DECEMBER 2020 AT 14:00
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Purpose of Report

1. To provide the Police and Crime Panel with an update of the performance of the Office of the Police and Crime Commissioner for Quarter 2 20/21 (1 July 2020 to 30 September 2020).

Recommendation

2. The Panel is asked to consider the report and raise any relevant questions.

Background

3. The report is constantly being developed with more indicators being introduced with each iteration. On this occasion, the report has incorporated additional information reflecting the work of the Commissioning Team. This has focussed on the successful bidding work of the Commissioning Team and some measures of the largest contract, that of the Victim First service. In future versions the report will include: a cumulative record of the additional funding generated by the Commissioning Team, which currently exceeds the total cost of the OPCC; outcome measures for the Victim First and other contracts; and the new outcome reporting that the OPCC has been developing. Future versions of the report will also include measures from the Violence Reduction Network. Members of the Board are invited to add further suggestions about enhancing the content of the report.
4. This report also includes an outline of the projects held across the whole of SPB, as well as the projects that are held internally within the OPCC.
5. The performance report itself is attached at Appendix item A, the glossary that accompanies the report is attached at Appendix item B.

Highlights

6. Throughout Q2 of 20/21, the whole office has continued to work remotely due to COVID-19, however staff members have joined a 'bubble' determining the office days available to them. A number of staff members have therefore been attending the office, where there are strict social distancing measures in place. Although the volume of certain activities, such as engagement, have reduced, the overall level of performance has remained unaffected by the COVID measures. The areas of lower level activity during this quarter are highlighted as exceptions below:
 - a. The number of engagement events attended by Lord Willy Bach for Q2 of 20/21 were 6, which is the same number attended as the previous quarter. The Covid-19 restrictions have clearly had an impact on the number of engagements that the PCC can undertake.

- b. An improved system of project management has enabled greater accuracy of project recording. There were 15 live projects in the OPCC for Q2 of 2020/21 and a further 40 projects sitting in SPB. The OPCC internal projects included the OPCC Annual Report and a Covid-19 Delivery Plan. One project was completed during Q2 of 2020/21, and five were on hold at the time because of the impact of Covid-19.
 - c. The number of volunteered hours and visits has slightly increased compared to the first quarter of 2020/21. There were eight more ICV volunteered hours than the previous quarter. This increase is due to ICVs now visiting each suite on a fortnightly basis and more ICVs having returned due to the easing of lockdown measures due to Covid-19.
7. The OPCC undertook a full staff survey to gauge the impact of COVID and the changing working practices. Overall, the feedback from the survey was positive, some of the main points from the survey are outlined below. It is the intention to repeat this survey again at regular intervals throughout the year to maintain an understanding of staff wellbeing.
- a. 100% of staff reported that their current work life wellbeing was positive to very positive.
 - b. 100% of staff reported that their current home life wellbeing was positive to very positive.
 - c. 45% of staff members stated that they would be happy to work from the office if it was open now, however 80% stated that they would prefer to work from home.
 - d. Contrary to the above point, 30% of staff members stated that they wanted to work 0 days in the office, and 65% said they wanted to work 1-2 days in the office.
 - e. 95% of staff members have said that they feel they have been able to perform their duties at home.
 - f. 75% of staff either agree or strongly agree that they are being kept well informed of what to expect upon returning to the office.

Implications

Financial:	None
Legal:	None
Equality - Impact Assessment:	None
Risks and –Impact:	None
Link to Police and Crime Plan:	Performance of the office is instrumental to the delivery of the Plan.

List of Appendices

Appendix A - OPCC Performance report
 Appendix B - Glossary to accompany the report

Background Papers

None

Person to Contact

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