

# POLICE AND CRIME COMMISSIONER FOR LEICESTERSHIRE

## POLICE AND CRIME PANEL

Report of	POLICE AND CRIME COMMISSIONER
Subject	OPCC PERFORMANCE REPORT – QUARTER 3 (1 October 2020 – 31 December 2020)
Date	THURSDAY 25 MARCH 2021 – 13:00 HRS
Author	CLARE HAGIOANNU, PERFORMANCE ANALYST OFFICE OF POLICE AND CRIME COMMISSIONER

### **Purpose of Report**

1. To provide the Police and Crime Panel with an update of the performance of the Office of the Police and Crime Commissioner for Quarter 3 20/21 (1 October 2020 to 31 December 2020).

### **Recommendation**

2. The Panel is asked to consider the report and raise any relevant questions.

### **Background**

3. The OPCC is constantly developing the report, introducing more indicators with each iteration. On this occasion, the report includes additional information reflecting the work of the Commissioning Team. This has focussed on the successful bidding work of the Commissioning Team and some measures of the largest contract, that of the Victim First service. In future versions the report will include: a cumulative record of the additional funding generated by the Commissioning Team, which currently exceeds the total cost of the OPCC; outcome measures for the Victim First and other contracts; and the new outcome reporting that the OPCC has been developing. Future versions of the report will also include measures from the Violence Reduction Network. Members of the Board can add further suggestions regarding measures they would like to be considered in the report.
4. This report also includes an outline of the projects held across the whole of SPB, as well as the projects internal to OPCC.
5. The performance report itself is attached at Appendix item A, the glossary that accompanies the report is attached at Appendix item B.

### **Highlights**

6. Throughout Q3 of 20/21, the whole office has continued to work remotely due to COVID-19, however staff members have joined a 'bubble' determining the office days available to them. A number of staff members have therefore been attending the office, where there are strict social distancing measures in place.

The restrictions have not had any significant impact on performance levels except in limiting opportunities for face-to-face engagement. The report identifies a number of improvements during Q3 and these are highlighted more fully below:

- a. The number of ICV Volunteered hours have slightly increased since Q2, totalling 35 hours and 41 minutes throughout the most recent quarter - this is despite a reduction of 2 volunteers during the quarter (currently 18, previously 20). A further 11 ICV applicants have

been recruited during Q3 of 2020/21 (not included in the report headcount), and these applicants are currently undertaking training. A total of 12 visits were achieved during Q3 which represents a 100% visit rate, and shows an increase of 4 visits when compared with the previous quarter.

- b. During Q3 of 2020/21 the Commissioner attended 11 engagement events, totalling 18 hours. This is an increase of five events and an increase of 7.5 total hours when compared with Q2 of 2020/21. The commissioner attended 271 meetings during the third quarter of 2020/21, which is the same amount attended in Q2. These included Faith Group meetings to understand the impact of COVID-19 on different communities, and Remembrance Day engagements amongst others.
- c. 0 calendar days were lost to sickness in the office during Q3.
- d. The flexi time balance for the office was under the policy cap during Q3 for the first time during the financial year.
- e. The following two additions have been made in the performance report to further improve the way we monitor office performance, and these will continue to be included in future reports:
  - i. Measure **2.7** details the most popular webpages according to unique user views throughout the quarter. Unique user views are individual views by different users, and at the end of Q3 the total throughout all OPCC webpages stood at 15,460. The most viewed page was 'Contact Leicestershire Police' with 2,422 views, followed by 'Home'- 2,181 views and then 'Community Safety Survey' – 1,165 views. The remaining pages had less than 1000 views each.
  - ii. A 'Reviews' section has been incorporated into the report reflecting the work of the office in reviewing appeals against complaints made by members of the public. This section (4) exhibits visual line graphs and text commentary on a number of measures including reviews received, reviews completed, reviews upheld, reviews not upheld, recommendations and trends. Trend lines date back from February 2020 as this is the earliest data available. No review trends (4.6) were noted during Q3, although these may arise in upcoming quarters.
- f. The reporting of the commissioning team continues into the current report. The below table details the total funding obtained by the commissioning team to date:

Fund name	2017/18 (£)	2018/19 (£)	2019/20 (£)	2020/21 (£)	2021/2022 (£)	Totals (£)
VAWG Transformation Fund	38,582	285,478	332,376			656,436
Serious violence intervention project		82,000				82,000
Early Intervention Youth Fund			342,536			342,536
Violence Reduction Network			880,000	880,000		1,760,000
MoJ Covid-19 Funding Round 1				444,997		444,997
MoJ Covid-19 Funding Round 2				137,326		137,326
HO Covid-19 Funding				74,720		74,720
ISVA funding				69,922	109,274	179,196
Safer Streets Fund initial bid				1,518,306		1,518,306
Safer Streets Fund supplementary bid				100,000		100,000
Domestic Abuse Perpetrator Fund (HO)				246,792		246,792
Winter Violence Prevention Fund				52,080		52,080
<b>Totals</b>	<b>38,582</b>	<b>367,478</b>	<b>1,554,912</b>	<b>3,524,143</b>	<b>109,274</b>	<b>5,594,389</b>

### Implications

Financial:	None
Legal:	None
Equality - Impact Assessment:	None
Risks and –Impact:	None
Link to Police and Crime Plan:	Performance of the office is instrumental to the delivery of the Plan.

### List of Appendices

- Appendix A - OPCC Performance report
- Appendix B - Glossary to accompany the report

**Background Papers**

None

**Person to Contact**

Jemima Mason, Performance Analyst

Tel: 0116 2298980 Email: [Jemima.Mason@leics.pcc.pnn.gov.uk](mailto:Jemima.Mason@leics.pcc.pnn.gov.uk)