
Waste Services – service update

Neighbourhood Services and
Community Involvement Scrutiny
Commission

16th August 2022

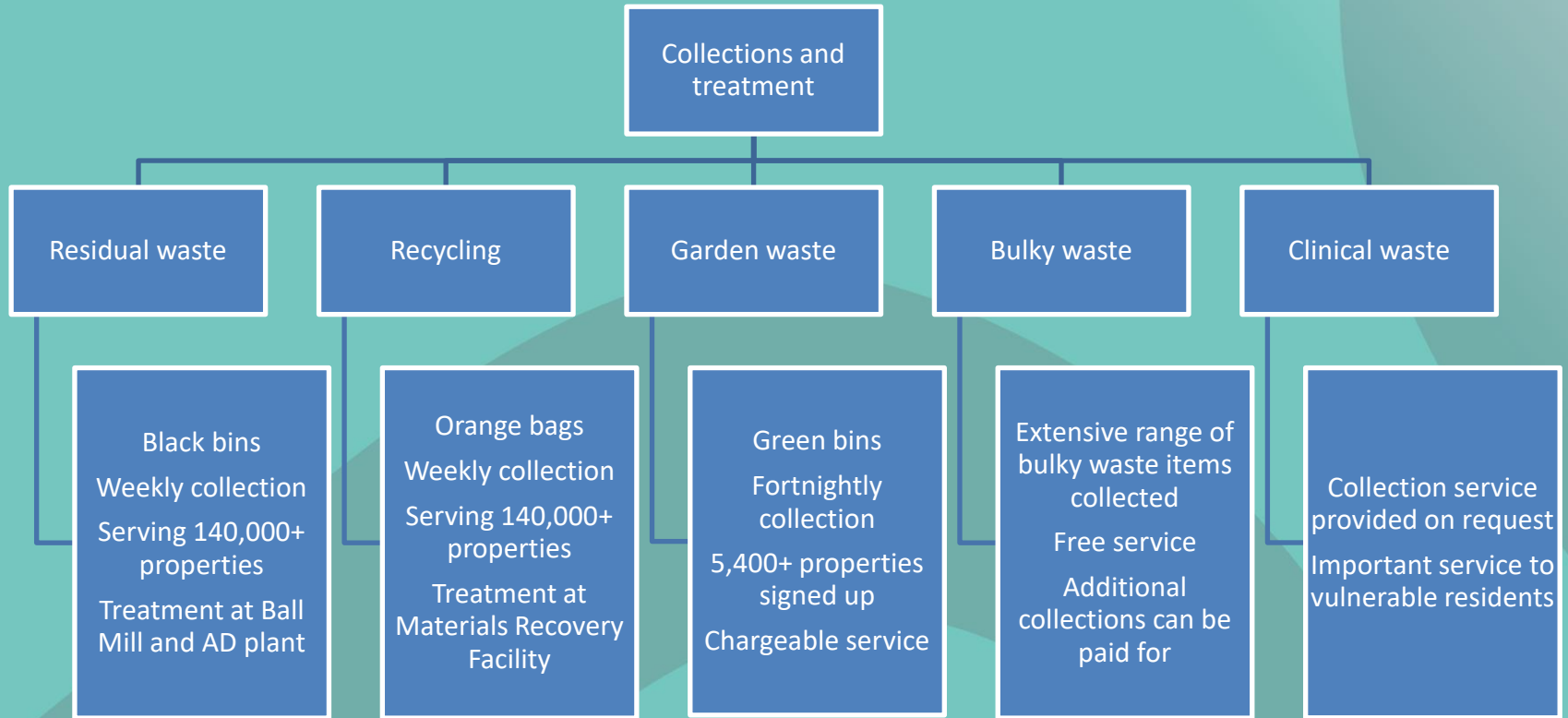


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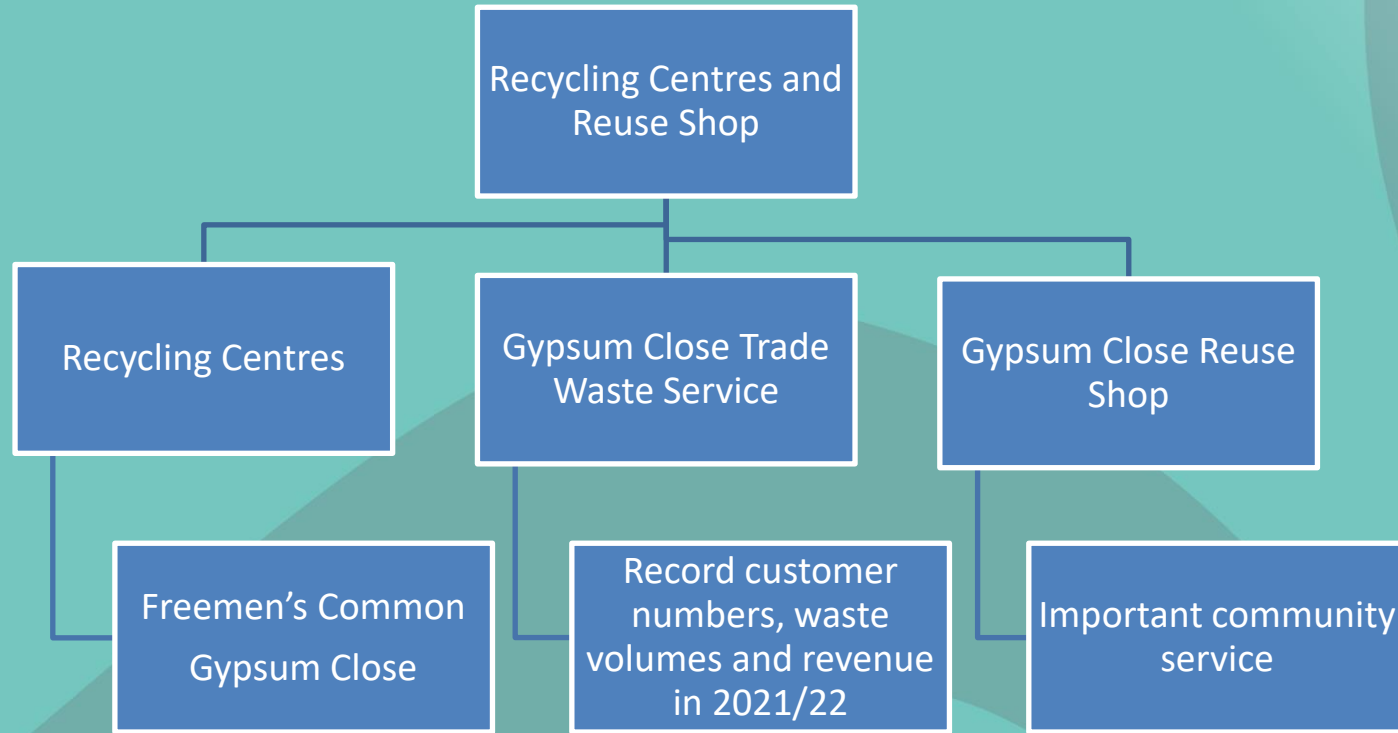
Service functions



Collections and treatment



Recycling Centres and Reuse Shop

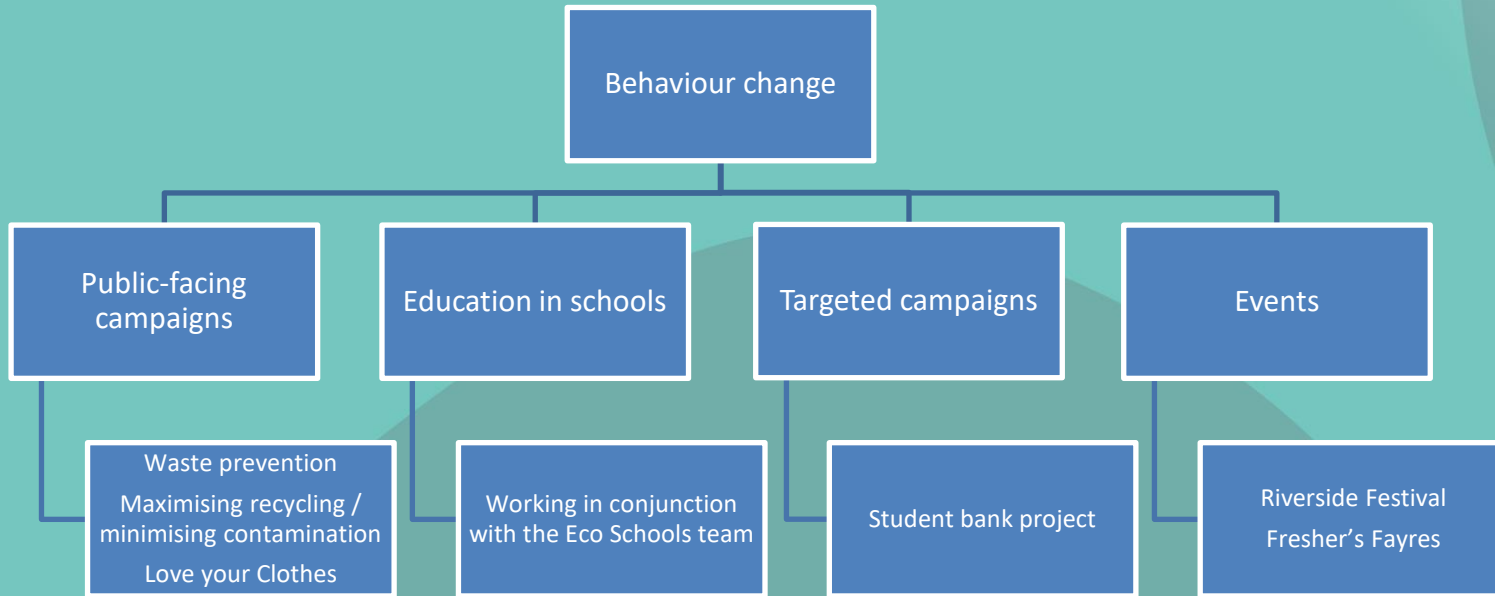


Gypsum Close Reuse Shop

- 3 year contract with Age UK Leicester Shire & Rutland
- Reuse Shop extended and refurbished between Nov 2021 and April 2022
- Created much bigger floor area, with new donation / sorting area
- Fully reopened May 2022
- Important community service
- Promotes and enables reuse of donated items



Behaviour change



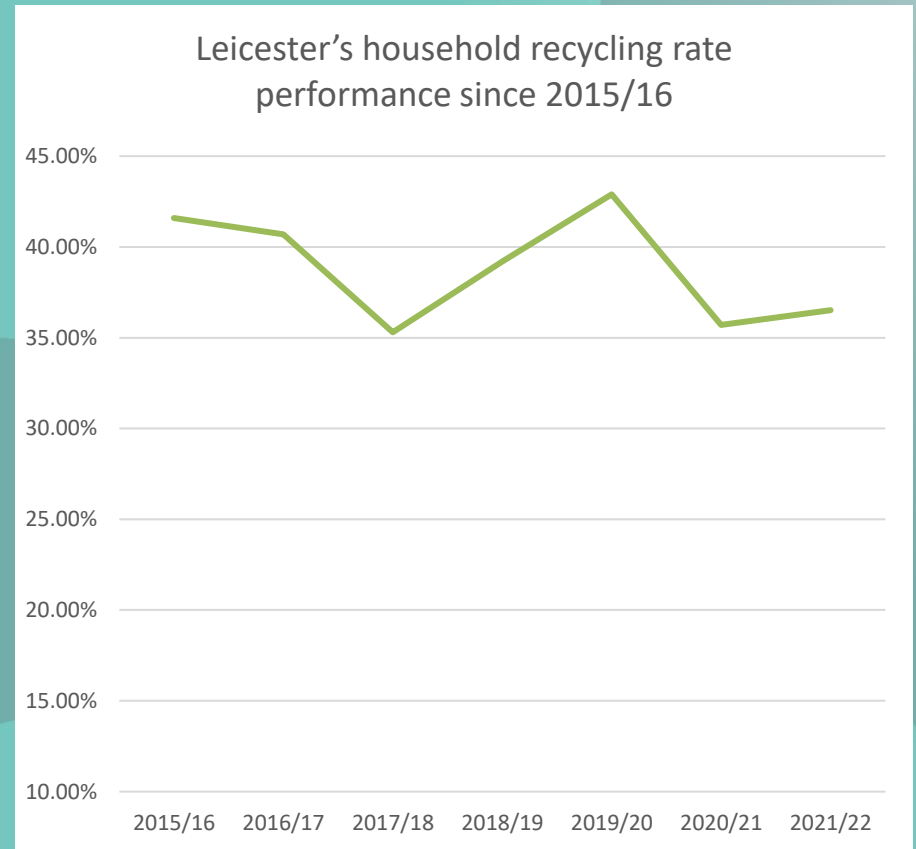
Service performance

- Biffa have 200+ staff alongside Council staff in PFI partnership
- Weekly collections for residual waste (black bins) and recycling (orange bags)
- Over 146,000 tonnes of waste handled in 2021/22
- Kerbside collections uninterrupted over past 2 years
- Record levels of orange bag requests
- Reuse Shop fully reopened May 2022 after extension and refurbishment

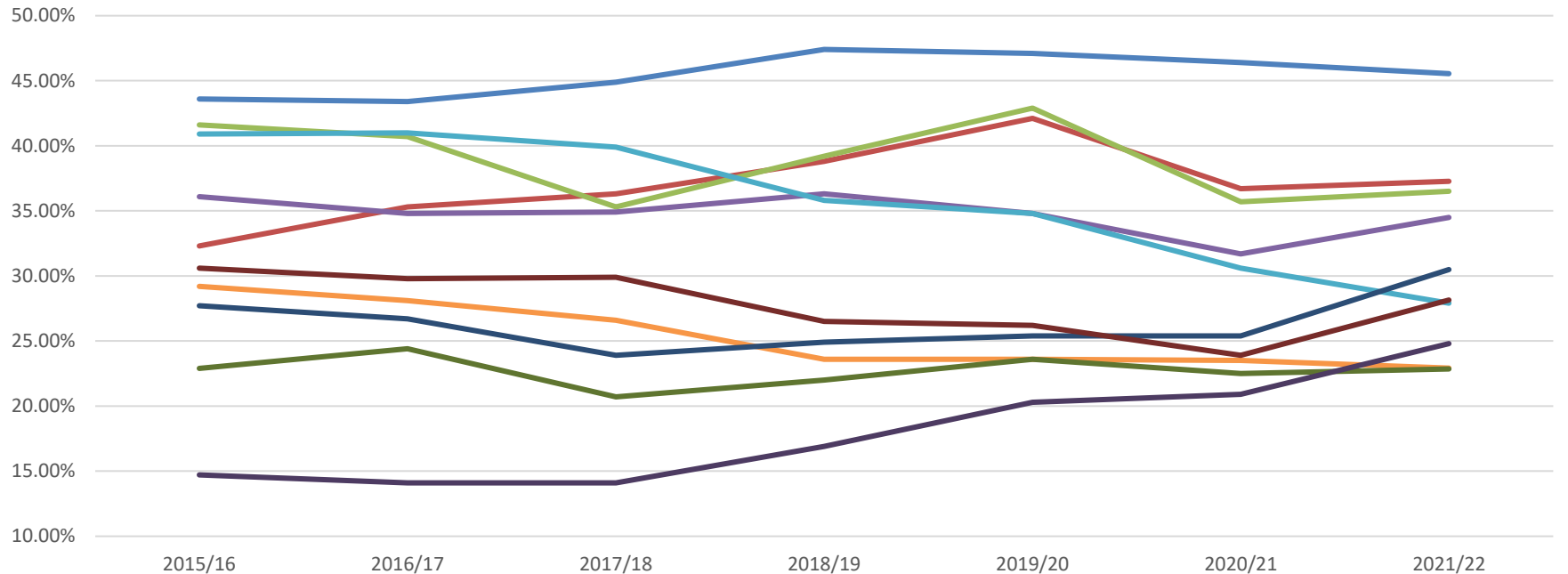


Household recycling rate

- Leicester City's household recycling rate
 - Consistent top 3 performer amongst comparator Local Authorities
 - Trend of reduced recycling rates in 2020/21 was seen nationally (linked to Covid)
 - Initial data for 2021/22 shows this is recovering



Local Authority comparator household recycling rate performance since 2015/16



- Bristol City Council
- Derby City Council
- Leicester City Council
- Stoke-on-Trent City Council
- Sandwell MBC
- Liverpool City Council
- Redbridge LB
- Nottingham City Council
- Birmingham City Council
- Newham Council

Service contact

- Online
 - leicester.gov.uk/your-environment/recycling-and-waste
- By phone
 - 0116 454 1001 (Customer Services)
- Email
 - waste.management@leicester.gov.uk
- Love Clean Streets

Questions



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