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| Name of meeting: | Joint Health Overview & Scrutiny Committee | | |
| Date: | 6 February 2023 | Paper: | |
| Report title: | Dermatology Service Move | | |
| Presented by: | Rachael Briggs, Associate Director of Operations (UHL) | | |
| Report author: | Rachael Briggs, Associate Director of Operations (UHL) | | |
| Executive Sponsor: | Jon Melbourne, Chief Operating Officer (UHL) | | |

| To approve <input checked="" type="checkbox"/> | For assurance <input type="checkbox"/> | To receive and note <input type="checkbox"/> | For information <input type="checkbox"/> |
|---|--|---|---|
| <i>Recommendation or particular course of action.</i> | <i>To assure / reassure the Board that controls and assurances are in place.</i> | <i>Receive and note implications, may require discussion without formally approving anything.</i> | <i>For note, for intelligence of the Board without in-depth discussion.</i> |

Purpose and summary of the report:

Purpose

This paper is to provide the Health Oversight and Scrutiny Committee with an overview of the planned move of the elective Dermatology service from Leicester Royal Infirmary (LRI) to the nearby St Peter's Health Centre.

Context

Reducing ambulance handover delays, and the clinical risk that this presents across the community, is a key priority for UHL. To address the ongoing challenges, one of our key interventions is creating more capacity for emergency care. Moving the elective aspect of the Dermatology service from one of UHL's acute sites to St Peter's Health Centre, a health facility in Leicester City Centre, will enable us to expand our emergency floor capacity.

Summary

The Dermatology service at UHL provides elective (including cancer) and emergency care; with approximately 25,000 appointments per year taking place in an outpatient setting. The intention is to move the elective part of the service from LRI to St Peter's. The move is a temporary transfer of part of the service; and is aligned with the Building Better Hospitals to separate elective and emergency services.

Aspects of the Dermatology service will remain at the LRI; this will be an on-call service provision for all inpatients as well as some outpatient clinics for patients who have accessibility issues or are more complex patients needing to be seen at an acute site.

Colleagues working in the service will be brought together to one main location to provide elective care for patients. The modern facilities at St Peter's will provide an improved service for patients and there is sufficient space for all elements of the elective service to be provided at the centre.

Benefits

- Provides modern facilities to co-locate the elective Dermatology service
- Improve multi-disciplinary team working and access for patients to a multi-disciplinary team in one visit
- The dedicated space provides the flexibility to increase the number of sessions and patients seen
- The modern and well-maintained facilities are a significant improvement in environment for patients and staff
- Releases capacity on the emergency floor at the LRI which will facilitate an improvement in ambulance handover times
- Aligned to clinical and estates strategies to separate acute and elective services

Key Risks & Mitigations

Access

St Peter's Health Centre is located less than 2 miles from its current location at the LRI, and therefore

risks around patients being able to access the facilities are felt to be able to be mitigated.

Colleagues in Estates & Facilities have negotiated both patient and staff parking. St Peter's is located near three public car parks, has some on street parking and sufficient dedicated staff parking. In addition, the site is located near public transport routes that are similar to accessing the LRI. The communications team have developed patient information to support their choices with regards to travelling to St Peter's with specific information on parking and public transport details. In addition, changes to information on electronic-Referral Service have been made to ensure they have information at the point of referral.

Impact assessment

A full equality impact assessment (EIA) has been carried out to ascertain risks that require further mitigation outside of the project planned works. The key aspects which are being focussed on are the patient and public communication and engagement as well as adjustments to service provision for patients who may not be able to access St Peter's. Following the EIA, minor works are being carried out to St Peter's and the maintenance of a small number of clinical sessions at the LRI to accommodate patients who have such as those with restricted mobility.

Communication

A detailed communication plan has been developed which describes a coordinated approach to communicating with both patients and staff. This will include communication through different mediums, including letter, social media, press releases, telephone calls and videos.

The report is helping to deliver the following strategic objective(s) – please tick all that apply:

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|------------------------------------|---|-------------------------------------|
| 1. Health outcomes | Increase the health outcomes of the Leicester, Leicestershire and Rutland population. | <input checked="" type="checkbox"/> |
| 2. Health inequalities | Reduce health inequalities across the Leicester, Leicestershire and Rutland population. | <input type="checkbox"/> |
| 3. Reduce variation | Reduce the variation in health outcomes across the Leicester, Leicestershire and Rutland population. | <input type="checkbox"/> |
| 4. Sustainable finance plan | Deliver a sustainable system financial plan, ensuring funding is distributed to where services are delivered. | <input checked="" type="checkbox"/> |
| 5. NHS Constitution | Deliver NHS Constitutional requirements. | <input checked="" type="checkbox"/> |
| 6. Value for money | Develop and deliver services with providers that are evidenced based and offer value for money. | <input checked="" type="checkbox"/> |
| 7. Integration | Deliver integrated health and social care. | <input type="checkbox"/> |