



**Leicester, Leicestershire
and Rutland**
Integrated Care Board

LLR WorkWell Programme

Glenn Halliday

A proud partner in the:



**Leicester, Leicestershire
and Rutland**
Health and Wellbeing Partnership



The Programme

What is WorkWell?

- WorkWell is a low intensity assessment, triage and support service. Participants will receive light-touch holistic support through return to/thrive in work plans and referrals into local services.

Who is WorkWell for?

- The service will be available to anyone with a disability or health conditions who needs support to start, stay and succeed in work.

Where is WorkWell being trialled?

- 15 ICBs have been selected as WorkWell pilot sites and will receive 2 years of grant funding. Services are due to go live 1st October 2024.



LLR WorkWell Programme –The Pilot

- LLR is one of just 15 areas in England which will benefit from the WorkWell pilot, which is funded by the Department for Work and Pensions (DWP) and the Department for Health and Social Care (DHSC).
- The service will link people to local support services, offering tailored help to stay in or return to work. It will focus on people in work who are struggling due to a health condition or disability, those who are on long-term sick leave and at risk of losing their job, or recently unemployed people facing a barrier to return to work due to a health condition or disability.
- As part of the WorkWell journey, participants – who do not need to be claiming any Government benefits – will work closely with a Work and Health Coach to understand their current health and social barriers to work and draw up a plan to help them overcome them



LLR WorkWell Focus

- Across the LLR ICB area there will be a specific focus on those areas with the highest levels of economic inactivity and long-term conditions, particularly musculoskeletal disorders and mental health:
- Leicester city
- Charnwood: Loughborough Lemyngton & Hastings, Storer and Queens Park, University, Shelthorpe & Woodthorpe, Syston West and Shepshed East.
- Harborough: Market Harborough Central.
- Hinckley and Bosworth: Barwell, Hinckley Central and Hinckley Clarendon Park.
- North West Leicestershire: Agar Nook, Coalville.
- Oadby and Wigston: Wigston Town, South Wigston.
- Rutland: Greetham, Exton, Martinsthorpe, Lyddington, Ketton and Braunston & Belton.

People will be able to self-refer to WorkWell, or they can be referred through their employer, primary care providers such as GPs, or local services including Jobcentre Plus.



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Supporting to deliver the **Five-year plan – Pledge 13**

2023/24-2028/29

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Our Vision: Working together for everyone in Leicester, Leicestershire and Rutland to have healthy, fulfilling lives

Core Purpose of our ICS (Our Strategic Objectives)

Improve outcomes in population health and healthcare	Tackle inequalities in outcomes, experience and access	Enhance productivity and value for money	Help the NHS support broader social and economic development	Deliver NHS constitutional and legal requirements
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Our Principles : Everything we do is centred on the people and communities of LLR and we will work together with respect, trust, openness and common purpose to:

Ensure that everyone has equitable access to health and care services and high quality outcomes	Make decisions that enable great care for our residents	Deliver services that are convenient for our residents to access	Develop integrated services through co-production and in partnership with our residents	Make LLR health and care a great place to work and volunteer	Use our combined resources to deliver the very best value for money and to support the local economy and environment
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Our Delivery Priorities

Improve Health Equity	Preventing Illness	Keeping People Well	Right care at the right time	Health and Wellbeing Hubs	Elective Care	Learning Disabilities and Autism	Mental Health	Children and Young People	Women's Health and Maternity	Our People
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Our Pledges to local people

Pledge 1 Improve the health of our most deprived communities and narrow the gap between those who have the best and the worst health	Pledge 2 Spend more money on preventing people becoming ill in the first place	Pledge 3 Identify the frailest in our communities and wrap care and support around them	Pledge 4 Improve access to GP appointments Pledge 5 Reduce ambulance Response times Pledge 6 Reduce A&E waiting times	Pledge 7 Provide more joined up, holistic and patient-centred care, delivered closer to home.	Pledge 8 Reduce waiting times for hospital treatment	Pledge 9 Increase the percentage of people on GP learning disability registers who receive an annual health check and health action plan	Pledge 10 Reduce inequity in access to mental health services across each of our neighbourhood	Pledge 11 Improve access to, experience of, and outcomes for children and young people - with a special focus on driving up health equity.	Pledge 12 Listen to voices of women and girls to co-produce and transforms services.	Pledge 13 We will shape our people & services around the needs of people by building a one team & culture to maximise the people potential of the LLR population.
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Delivered Across Our Life Course Approach

Best Start in Life

Staying Healthy and Well

Living and Supported Well

Dying Well



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WorkWell People Journey

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Approximately 15 sites, England only

1 Participant

Person **in work** with health condition or disability: struggling with health barriers OR on sick absence AND at risk of falling out.

Person **out of work** with health condition or disability: likely with low level needs and/or recently out of work.

2 Referred by

GP/Primary care settings (inc. social prescribing)

Local Authority (e.g. social workers)

Voluntary/ community sector

Local health services

Local employer

JobCentre Plus

Self-referral

3 Support offer

Initial assessment with work and health coach of barriers to employment, experienced through physical health, mental health and social situation. Return to Work Plan/Thrive in Work Plan agreed. May recommend:

Multi-disciplinary in-house support

May include:

- Employer liaison
- Work and health coaching
- Advice on workplace adjustments
- Regular low-intensity follow up on Return to Work Plan/Thrive in Work Plan with Work and Health Coach

Triage, signposting and referral

May include:

- GP/healthcare professional – for further medical treatment
- Community services
- Council services
- Health promotion programmes
- Debt advice/financial health support
- JobCentre Plus services
- Educational training
- Ongoing referral to more intensive support, e.g. Universal Support, Access to Work, IPSPC, Restart.

Participants draw on both components, and move between WorkWell service and external services

4 Completion

Support ends when participant achieves goals set in individualised Return to Work Plan/Thrive in Work Plan. Example outcomes may include return to work, remain in work, reduced health barriers to working or looking for work.



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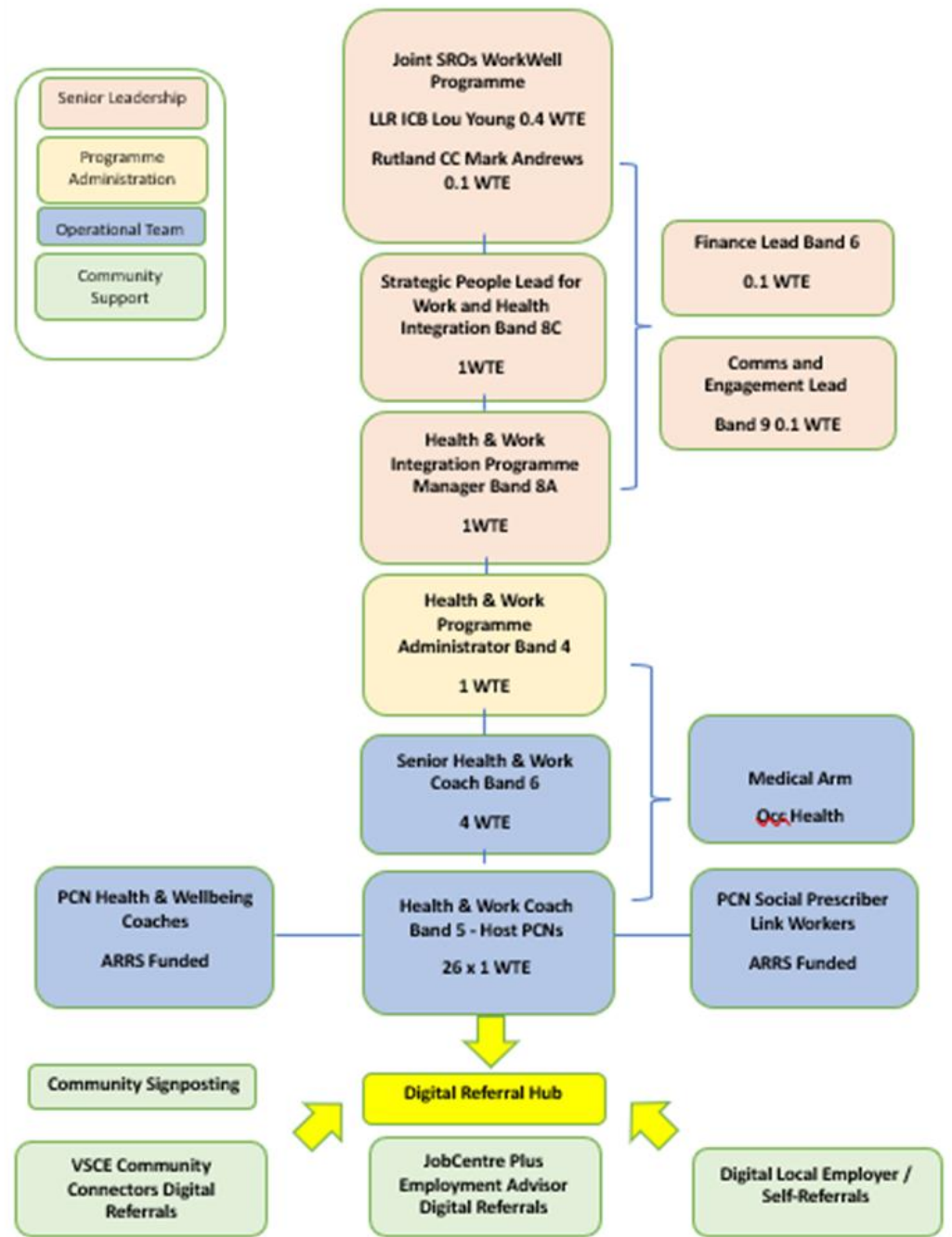
LLR WorkWell Leadership & Operating Model

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LLR WorkWell Leadership and Operational Model





Next Steps...

- LLR 9 Coaches initially and to increase to 30 in total, to prepare for the peak period in January 24 to January 25.
- Engage Care Navigation Teams in place, as an enabling function within General Practice
- Embed Digital Referral Platform – Currently using JOY with our Social Prescriber Link Workers, and to extend JOY to add Case Management