# Additional information from the Police

## KS Retail Stores Ltd

## 249-259 Narborough Road

## Leicester

#### **Police Conditions**

1. The licence holder will ensure a high definition, coloured CCTV system is installed, operational and recording whilst the premises is open to the public.

The system must permit the identification of individuals in all lighting conditions. Cameras must cover all areas that the public have access to, including the entrance, exit and pavement area immediately outside the front of the premises. A specific camera must be installed to capture facial images of persons entering the premises.

- 2. An internal colour CCTV camera must be installed which captures the night service window/hatch area.
- 3. The licence holder will ensure CCTV images are securely stored, display an accurate date/time stamp and retained for a minimum of 31 days.
- 4. A staff member who is conversant in the use/operation of the CCTV system must be on the premises when licensable activities are taking place. The staff member must be able to show an officer from a responsible authority data/footage with minimum delay when requested.
- 5. The licence holder will ensure that viewable CCTV images are provided in a downloadable/uploaded format to an officer from a responsible authority within seven days of a request.
- 6. Clear and legible notices must be prominently displayed at all exits and night service window/hatch, reminding customers that CCTV is in operation at the premises and request customers respect local residents and leave the area quietly.
- 7. Customers will not permitted to enter the premises between midnight and 5am and can only be served via the night service window/hatch.

- 8. A minimum of two staff members must be employed and remain on the premises at all times between midnight and 5am.
- 9. The licence holder shall ensure that beer, cider, perry and lager above 6.5% ABV is not sold or offered for sale from the premises.
- 10. An incident and refusals log will be kept on the premises and retained for a period of 12 months from the date of the incident. The log will be made immediately available for inspection on request of an officer from a responsible authority. The incident log must be completed within 24 hours of the incident and record the following:
  - (a) All crimes reported to the premises.
  - (b) Any ejections of patrons.
  - (c) Any complaints received concerning crime, disorder and anti-social behaviour.
  - (d) Any incidents of crime, disorder and anti-social behaviour associated to the premises.
  - (e) Any faults in the CCTV system.
  - (f) Any refusal of age restricted products.
- 11. A Challenge 25 policy will be adopted with the only acceptable proof of age identification consisting of a current passport, photo card driving licence or identification carrying a PASS logo or other form of identification that complies with any mandatory condition that may apply to this licence.
- 12. A training record must be kept on the premises, retained for twelve months and produced to an officer from a responsible authority upon request.







