

**LEICESTER CITY HEALTH AND WELLBEING BOARD  
DATE**

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| <b>Subject:</b>  | UHL Care Quality Standards                   |
| <b>Presented to the Health and Wellbeing Board by:</b> | Dawn Angliss – Deputy Chief Nurse Operations |
| <b>Author:</b>   | Dawn Angliss – Deputy Chief Nurse Operations |

| <b>Does the report concern any of the below groups?</b> |        |                          |                          |   |
|---|--------|--------------------------|--------------------------|---|
| Severe Illness  | Mental | Learning Disability      | Homelessness             | Care Experience Children and Young People |
| <input type="checkbox"/>                                |        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>                  |

**EXECUTIVE SUMMARY:**

The slides attached highlight the current position of actions being taken to continuously improve our position. A new quality assurance framework is being rolled out across the whole organisation to understand the areas requiring support where the standards fall below the expected target. New tools were developed to ensure recording and visibility for patients cared for in temporary escalation spaces (TES), during times of escalation across the system. This includes care for patients receiving care on ambulances, awaiting transfer into the Emergency Department.

**RECOMMENDATIONS:**

The Health and Wellbeing Board is requested to: Receive the paper as assurance.

