

An 'Ofsted Action Plan' was shared with inspectors on 12 May, responding to the areas for improvement identified in the short inspection carried out September 2024. The delivery of this action plan is being overseen through the Improvement Planning and Children's Transformation (IMPACT) governance, alongside other key areas of transformation. The full improvement plan is available to view [here](#) and a high level summary provided below.

<b>What needs to improve</b>	<b>Key activities we are carrying out</b>	<b>Activity RAG</b>	<b>The impact we want our work to have</b>	<b>How we will monitor and measure impact</b>	<b>IMPACT RAG</b>
The range and accuracy of information used by leaders to evaluate service performance and the quality and impact of management oversight and supervision.	<ul style="list-style-type: none"> <li>Implanting a comprehensive performance management framework to support data-driven decision making</li> <li>Strengthening the practice and recording of management oversight</li> </ul>	Amber	<ul style="list-style-type: none"> <li>Improved quality of management oversight and supervision, progressing plans and reducing drift and delay.</li> <li>Increased confidence of senior management in adherence to statutory requirements and practice guidance.</li> </ul>	<ul style="list-style-type: none"> <li>Performance data review in SMT/ESMT/service areas</li> <li>Spotlight audit activity</li> <li>Reduced length of pre-proceedings/care proceedings</li> <li>Numbers of escalations/complaints</li> </ul>	Amber
The timeliness and robustness of responses to contacts and referrals.	<ul style="list-style-type: none"> <li>Reviewing and developing step up/step down processes</li> <li>Improving awareness of the early help offer</li> <li>Reviewing all re-referrals and NFAs at regular intervals</li> <li>Strengthening performance reporting</li> </ul>	Amber	<ul style="list-style-type: none"> <li>Improved timeliness of recording of contacts and referrals</li> <li>Families getting the right support at the right time</li> <li>Confidence that appropriate curiosity and understanding of children's lives is informing decision making at the front door</li> </ul>	<ul style="list-style-type: none"> <li>Performance data</li> <li>CASP performance meetings</li> <li>Spotlight audits</li> <li>Feedback from step up/step down panel</li> </ul>	Red/ Amber
The quality and consistency of care plans and pathway plans.	<ul style="list-style-type: none"> <li>Strengthening pathway plans</li> <li>Reviewing all forms and paperwork</li> <li>Developing practice around child protection plans, enabled</li> </ul>	Amber	<ul style="list-style-type: none"> <li>Improved quality of care plans, which reflect children's identity and aspirations</li> </ul>	<ul style="list-style-type: none"> <li>Spotlight and collaborative audits,</li> <li>Feedback from CYPF</li> <li>Commendations</li> <li>Website monitoring</li> </ul>	Amber

What needs to improve	Key activities we are carrying out	Activity RAG	The impact we want our work to have	How we will monitor and measure impact	IMPACT RAG
	<p>through audits and strengthened use of performance data</p> <ul style="list-style-type: none"> <li>• Focusing on aspirational care planning</li> <li>• Piloting a family version of care plans</li> </ul>		<ul style="list-style-type: none"> <li>• Sustainable planning at all levels of statutory intervention</li> <li>• To increase awareness and use of Local Offer</li> <li>• Increase engagement of care leavers</li> </ul>	<ul style="list-style-type: none"> <li>• Consulting with Care Leavers</li> <li>• Reviewing pathway plans</li> <li>• Care Leavers Support Group</li> </ul>	
<p>Arrangements to identify, safeguard and support the most vulnerable children in care and care leavers, including children in unregistered children's homes.</p>	<ul style="list-style-type: none"> <li>• Ongoing QA of external provision and unregulated placements</li> <li>• Reviewing visiting frequency, risk assessments, advocacy referrals and safety planning for new placements</li> <li>• Strengthening HoS oversight of unregulated/unregistered placements</li> </ul>	Green	<ul style="list-style-type: none"> <li>• Unregulated placements only to be used and agreed in exceptional circumstances.</li> <li>• Children and YP in these placements have increased support and input, with clear safety plans to meet needs.</li> </ul>	<ul style="list-style-type: none"> <li>• Spotlight QA</li> <li>• LAC reviews</li> <li>• HOS monitoring and oversight</li> <li>• Feedback from CYPF</li> </ul>	Amber
<p>Support for care leavers who may be more reluctant to accept help, including those in custody and those facing homelessness.</p>	<ul style="list-style-type: none"> <li>• Strengthening practice around involving prisons in pathway planning</li> <li>• Improving engage with reluctant care leavers through work with Connexions</li> <li>• Reviewing and promoting support for care leavers living outside Leicester</li> </ul>	Green	<ul style="list-style-type: none"> <li>• Increased engagement with care leavers in custody and improved pre-release pathway planning</li> </ul>	<ul style="list-style-type: none"> <li>• Care leavers visited in custody</li> <li>• Oversight QA of Pathway Plans</li> <li>• Multi agency pre-release plans</li> <li>• Housing, EET &amp; re-offending</li> </ul>	Green