

Housing Scrutiny Commission Introduction to Housing

June 2025

Director of Housing

Housing

The overall aim of Leicester City Council's Housing Division is to provide a decent home within the reach of every citizen of Leicester. Under this aim the priorities for the HRA budget are:

- Providing Decent Homes
- Making our communities and neighbourhoods places where people want to live and keeping in touch with our tenants
- Making Leicester a low carbon city by improving the energy efficiency of homes
- Providing appropriate housing to match people's changing needs
- Making Leicester a place to do business by creating jobs and supporting the local economy

Housing Development



- HEDNA identified need for 786 additional new homes per year
- Loss of 350 homes RTB per year
- 6500 on waiting list
- Development of new Council Housing
- Over 1100 Council Homes delivered over last term
- Ongoing delivery of 1,500 new build and acquisitions



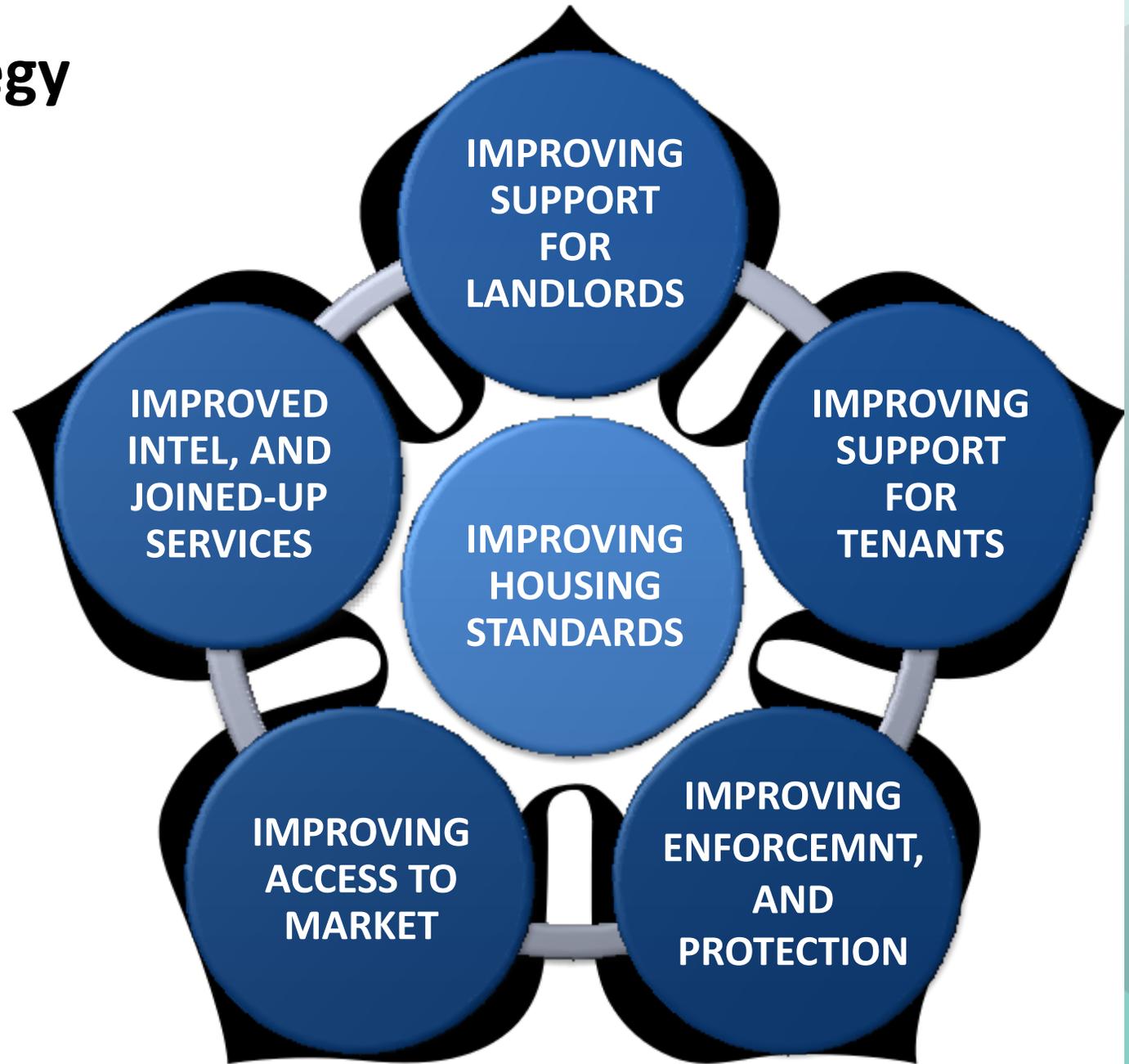
Homelessness Services

- Service Objective - to continue to deliver strong, effective homelessness functions to prevent, relieve and support the most vulnerable households facing homelessness.
- Commitment to work towards ending rough sleeping with a strong service offer and strategy over the next 3 years, supported by a successful bid of £2.3m.



Private Rented Sector Strategy

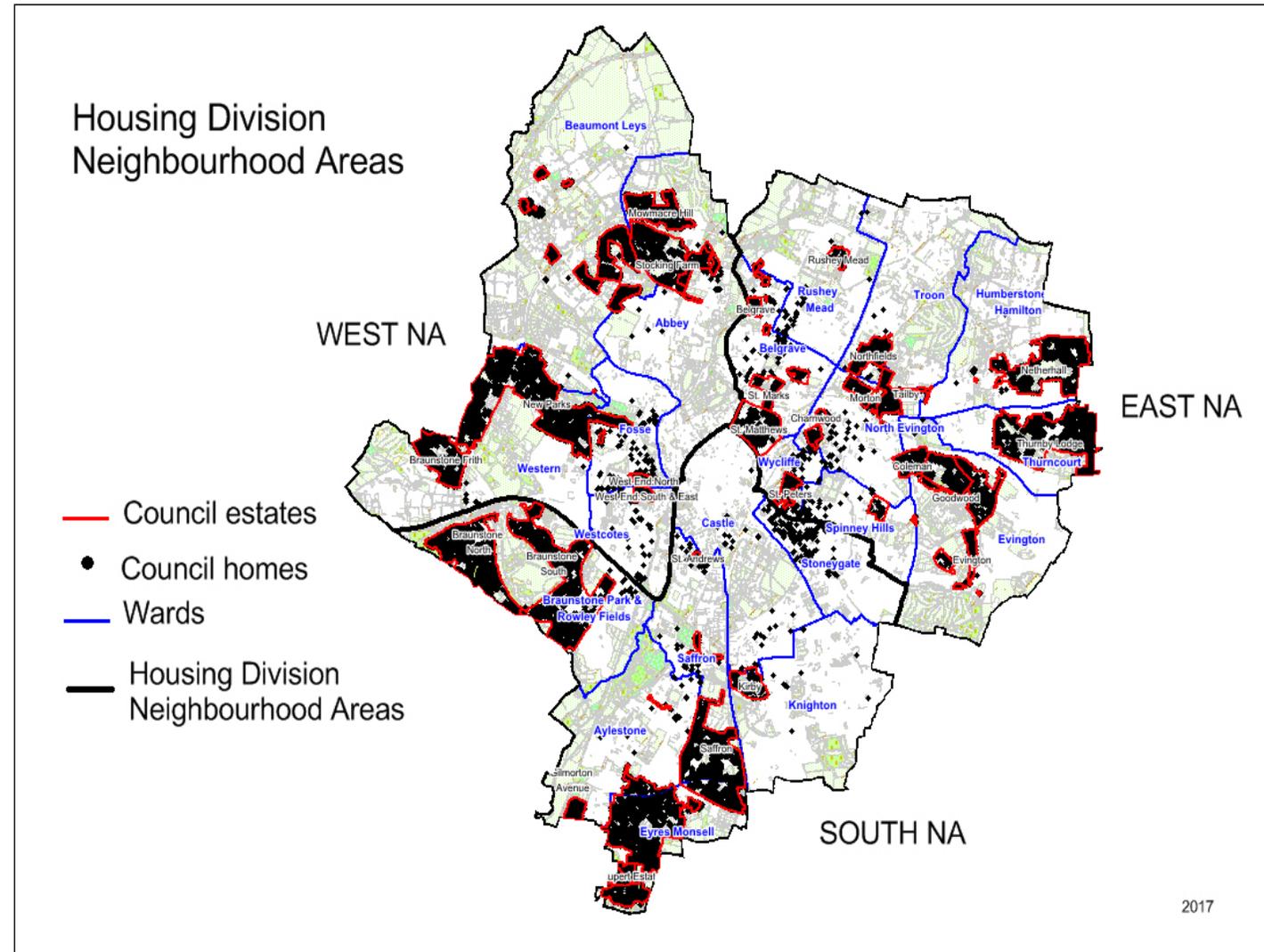
- Strategy led jointly by Housing, Neighbourhood and Environment, and Planning.
- Overarching aim to improve housing standards and conditions in the sector.



Support for Tenants

£100m in income collected every year- Funding:

- Support for tenants from Tenancy Management, STAR and the Income Management Team to sustain tenancies
- Partnership working with ASC, health, Children's services around safeguarding and health needs



Investing in Council Housing

- Investment into Council Housing through the capital programme every year
- 80,000 repair jobs completed annually
- Over 800 Void properties brought up to the 'decent home standard' every year
- Major refurbishment programme
- Environmental and communal works
- £4m invested in Public Realm Improvement Programme
- Estate improvements



Housing Senior Management Team

Contacts and Key Responsibility Areas



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- Capital Investment
- New House Building and Acquisitions
- Home Improvement Team
- Housing Development
- Building Services
- Quality Control

- Districts – East
- Districts – West
- Districts – South
- Gypsy & Travellers Site Managements
- STAR (HRA)
- STAR (AMAL)

- Families Homelessness Housing Options
- Single Homelessness & Housing Options
- Rough Sleeping & Outreach

- Income Management Team
- Housing Administration
- Housing Transformation Team
- Programme Management – HTP/NEC
- Training Centre of Excellence, Apprentices, NIO Scheme

- Housing Registration & Allocations
- Property Lettings & Leicester Home Choice
- Private Rented Sector
- Fleet – Transport (Maintenance)
- Corporate Fleet
- Empty Homes
- Asylum

- Voids
- Housing Repairs & Maintenance
- Gas
- Electrical
- Stores (including DCI team)
- Housing Health and Safety
- Damp and Mould

Adaptations Housing Register Fleet maintenance Ukraine refugee support
Repairs and maintenance Property lettings
Rent collection Leaseholder management
Homeless services Fire safety
Tenancy management Gypsy and traveller site management
Tackling ASB Sheltered housing
Tenancy support Void repairs Tenant involvement
Housing advice Passenger transport service
Temporary accommodation New build and acquisitions
Support for rough sleepers Private rented sector advice
Building safety Private rented sector advice
Environmental improvements

Homelessness Strategy
Private Rented Sector Strategy
Tenancy Strategy
Overcrowding Strategy
Adaptations Strategy