

CONDITIONS

STEPS CONSISTENT WITH THE OPERATING SCHEDULE
A digital HD CCTV system will cover all public areas, entrances, and exits. Footage will be stored for a minimum of 31 days and made available to authorities upon request.
All staff will receive training in conflict management, responsible service, and incident reporting. Refresher training will be conducted every 6 months if required; a SIA-licensed door supervisor will be employed on Fridays, Saturdays and Sundays from 9pm until close. Body Camera's can be worn if required also.
A bound and numbered incident log will be maintained and made available for inspection by responsible authorities
Fire risk assessments will be reviewed quarterly. Fire extinguishers and alarms will be maintained and tested regularly.
A fully stocked first aid kit will be available on-site, and at least one trained first-aider will be present during operating hours
A maximum occupancy limit will be set and monitored to prevent overcrowding.
Furniture and fixtures will be arranged to ensure clear access to emergency exits and unobstructed walkways.
Doors and windows will remain closed after 11pm, except for access and egress. No amplified music will be played after 10pm.
Staff will conduct hourly litter checks outside the premises and provide bins for customer use.
Signage will encourage customers to leave quietly and respect residents and not park vehicles directly outside on the street. Staff will monitor dispersal to avoid loitering.
No deliveries or waste collections will occur between 10pm and 7am.
Challenge 25: NO age-restricted products are sold at TeaTime.
Staff will be trained to identify and report signs of child exploitation or vulnerability.
Children under 16 will not be permitted on the premises after 10pm unless accompanied by an adult and seating in.
Prominent notices will be displayed regarding age restrictions and safeguarding policies.