

Appendix A

Ref	Subject Member	Complainant	Nature of Complaint	Route	Outcome	Days	Reparation/ Lessons
July 2023 – June 2024							
14/2023	Cllr 1	Cllr	Cllr conduct towards another Cllr during a meeting of Full Council	MO/IP	Informal resolution – Code engaged and a gesture of reparation was recommended.	66	Cllr 2 to made a written apology
19/2023	Cllr 2	Member of public	False information given at Full Council by Cllr during debate	MO/IP + Review	No breach of the Code of Conduct. A disagreement about the veracity of facts asserted by a Cllr in good faith in response to a formal Question put at Council cannot found a breach of the Code	28	
28/2023	Cllr 3	Cllr	Appropriateness of language used in Tweet on social media	MO/IP	Informal resolution – Code engaged and a gesture of reparation was recommended	2	Amended Tweet, as recommended, was sent though Cllr should have taken up the opportunity to do so when informally approached before complaint was lodged.

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30/2023	Cllr 4	Cllr	Disrespectful remark made to opposition Cllr during sensitive debate at Full Council	MO/IP	Informal resolution. Code engaged and written apology forthcoming from subject Cllr	40	Chair of meeting did seek immediate retraction which would have resolved the matter earlier, if taken up.
34/2023	Cllrs 5 & 6	Cllr	Derogatory remarks about Cllr overheard by that Cllr on exiting Town Hall after Council meeting	MO/IP	Complaint rejected because Cllrs 2 and 3 were not acting in their capacity as Cllrs when exchanging those derogatory remarks.	36	(Note this arises from the same debate that was under discussion in complaint 30/2023) Advice given by MO that Cllrs must exercise care when talking as private /political colleagues if they are in a public space
05/2024	Cllrs 7, 8, 9	Member of public	Failure of Ward members to address request for support	MO/IP	No breach disclosed. One Cllr became ill during the relevant period. Co-Cllrs had assumed the first Cllr was dealing with it. Council cyber-attack compounded issues when first Cllr's illness precluded them from getting network access restored.	30	MO wrote to Whip to instil better discipline about autoreplies on e-mails and alternative contact mechanisms when a Cllr is out of action. Co-Cllr took-up the case.

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07/2024	Cllr 10	Member of public	Ward Cllr completely unresponsive to e-mails	MO/IP	No breach, but apology owed and provided for failure to communicate. The substantive issue was a Planning matter, and the complainant's objections (albeit not responded to by the Cllr) were received and taken on board by the Planning officer before a decision was made.	20	MO wrote to the Cllr and the Group Leader to set some expectations for "customer care" when a Cllr is experiencing I.T. issues, or is otherwise temporarily unavailable
July 2024 – June 2025							
14/2024	Cllr 11	Cllr	Cllr felt intimidated by Co-Cllr threatening to "report" them for misconduct at a Ward meeting	MO/IP	No Breach of Code of Conduct. Language used by subject Member was not a personal attack but a factual comment. Context was relevant – Subject Member had been provoked by behaviour of Cllr making complaint	12	

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15/2024	Cllr 12	Staff	Behaviour of Cllr at a briefing meeting was disrespectful to officers, and post-briefing conduct breached confidentiality	Investigation	Hearing took place 21.10.2025. Will be reported to Standards Committee	10 months	

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01/2025	Cllr 13	Cllr	Disrespectful behaviour by Cllr towards another Cllr at outset of Committee meeting	MO/IP	No breach of Code of Conduct. The exchange was forthright, but the language used did not amount to a personal attack.	21	Conduct which is conducted within earshot of officers and on Council premises is capable of being covered under the Code even where the subject being discussed is “political” in nature
05/2025	Cllr 14	Member of public	Chair of decision-making Committee biased and predetermined	MO/IP + Review	No breach of Code of Conduct. Allegations by complainant were unevidenced and spurious. Chair acted perfectly properly.	22 + 10	Cllrs should be reminded to update their Rol (Register of Interests) promptly, and this applies equally to removing items as it does to adding them

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07/2025	Cllr 15	Member of public <i>Complainant was from a wider organisation but still an individual</i>	Disrespectful commentary by Ward Cllr during public consultation	MO/IP	No breach of Code of Conduct. Comments were not a personal attack on anyone, but critique of perceived misinformation about the proposals	60	
08/2025	Cllr 16	Member of public	Disrespectful commentary by Ward Cllr during public consultation	MO/IP + Review	No breach of Code of Conduct. Comments were not a personal attack on anyone, but critique of perceived misinformation about the proposals	58	Case involved WhatsApp messaging on community groups – which is a growing phenomenon