

## 2<sup>nd</sup> Generation Local Public Service Agreement

### Shortlist of proposals

Priority for improvement		Target(s)	CP Priority	CP Outcome(s)	Lead	Partner(s)
1	Effective inclusion of newly arrived families and pupils	Provide earlier assessments of newly arrived pupils leading to improved educational attainment	A	1,3,6,7,8,9	E&LLL	Staffordshire University University of Leicester Leicester Partnership
2	Improved outcomes for Looked After Children in terms of entry level qualifications	Increased percentage of LAC who achieve entry level qualifications (eg. 1 GCSE / GNVQ)	A,D	1,2,3,5,6,7,8,9,24	SC&H	<i>E&amp;LLL</i> PCTs Connexions
3	Increased take up of adult learning opportunities by hard to reach groups	a) Increased number of adult learners with improved literacy and numeracy	A	1,2,3,4,5,6,7,8,9,23,46	E&LLL	<i>Housing</i> Learning & Skills Council
		b) Increased numbers of homeless people taking up learning opportunities and gaining qualifications				

4	Improving the life chances of vulnerable children through Early Years service integration	a) Improved attainment at KS2	A,D	1,2,3,5,6,7,8,9,21,24	SC&H	E&LLL PCTs
		<i>(more targets to be developed with reduced incidents of respiratory conditions and reduced numbers of child protection re-registrations possibilities.)</i>				
5	Improving environmental standards	a) Increased number of city schools participating in EMAS	A,B	7,10,12,13	R&C	Environ Trust Ltd Schools Leicester Regeneration Company LeicesterShire Promotions Leicester Energy Agency De Montfort University
		b) Increase in number of buildings achieving the 'Leicester Better Buildings Good Practice Standard'				
6	Reducing hospital admissions and supporting independence for older people	a) Reduction in emergency admissions for older people (75+)	E	26,27	SC&H	PCTs Housing
		b) <i>(target around improved intermediate care to be developed)</i>				
7	Tackling Violence in the city	a) Reduction in alcohol fuelled violence amongst under 25's in the city centre	F	30,31,32,33	Crime & Disorder Reduction P'ship (CDRP)	CDRP
		b) Tackling domestic violence in the city				

8	Tackling Arson in the city	Reduction in nuisance arson	F	30,31,32,33	Leics Fire & Rescue Service	Arson Task Force
9	Increasing wider opportunities for participation in cultural activities	Increased participation in cultural activities by socially excluded groups	F	13,14,15	R&C	Cultural Strategy Partnership
10	Improving the availability and quality of affordable housing in the city	a) Tackle known empty properties in the area and bring them back into use	G	33,44,45	Housing	Registered Social Landlords Private property owners Care & Repair
		b) Private Sector Renewal grants to achieve decent homes				
11	Assisting people from disadvantaged groups into employment	a) Increase the number of people moving from being in receipt of incapacity benefit into employment	H	55,56,57,30,33	R&C	Leicester Economic Regeneration Partnership Prison Service Probation Service Job Centre Plus Connexions APEX Trust Leicester Counselling Centre
		b) Increased numbers of ex-offenders entering sustainable employment				
12	Improved access to and delivery of services through IT	a) Specific IT training for social care workers using electronic records	I	21,22,23,24,25,26,27,28,29,66	RAD	Pensions Agency R&C SC&H
		b) (target around improved access to customer services to be developed)				

## **Corporate Plan Priorities**

- A Improve quality and equality in teaching and learning;
- B Make our city's developments sustainable so that we do not close down choices for our children and grandchildren;
- C Build on Leicester's history of including people from all backgrounds in a cohesive community free to pursue peace and prosperity;
- D Support children and parents, especially protecting the most vulnerable children;
- E Help people with disabilities and the growing number of older people to experience more independence;
- F Develop a safe, clean and creative city with wider access to culture and recreation;
- G Regenerate the city's housing, open spaces, public transport and access to work and services;
- H Promote prosperity and new jobs, while safeguarding people's health and development interests;
- I Invest in continuous improvement in a well-managed organisation.

## **Corporate Plan Outcomes**

- 1 Confident readers and skilled users of language, number and ICT.
- 2 Improvements in levels of behaviour in schools and in the community.
- 3 Increasing number of young people moving to further education and contributing to the economic and social regeneration of the City.
- 4 Schools, libraries and lifelong learning provision that people want.
- 5 Greater collaboration and inter-dependence between providers to ensure access and equity and to prevent exclusion.
- 6 More choice for learners and clearer routes for progression.
- 7 Improved life chances of individual children and young people enabling them to play a full and active part in their communities.
- 8 Rising skill levels and improving employment prospects.
- 9 Cohesive communities with the capacity to develop themselves.
- 10 Being healthier and feeling good about living in the city.
- 11 Improve Public health and safety and reducing health inequalities.
- 12 Improve quality of environment for Leicester people.
- 13 Empowerment of individuals and communities contributing to sustainable development of neighbourhoods.
- 14 Increased cultural opportunities at city and neighbourhood level.
- 15 Improved paths from participation to excellence for those who wish to pursue them.

16 Living in a more harmonious and welcoming city.  
17 Fewer tensions within and between communities.  
18 Greater access to employment opportunities resulting in a workforce, which is representative of Leicester.  
19 Access to more diverse cultural experiences.  
20 Ensuring all citizens are able to access information and advice<sup>1</sup> services on their rights, entitlements, and responsibilities.  
21 More children and families receive support at an earlier stage, reducing acute needs.  
22 Supporting Carer's their role leading to:  
    ▪ less family breakdown and stress  
    ▪ Improved health and well being for parents and carers  
    ▪ Improved choice & control over services.  
23 Enabling social inclusion for people to develop their social & community based opportunities.  
24 Reduction in children at risk.  
25 Offering one-stop shop services giving easy access to our services.  
26 Improved health and well being of local people.  
27 Reduce the need for hospital stays and allow people to return home quicker.  
28 Resources targeted to acute need.  
29 Enabling social inclusion for people to develop their social & community based opportunities.  
30 A reduction in crime and disorder will improve the quality of life for citizens of Leicester.  
31 Reduced crime will assist in the regeneration of the city.  
32 Improve the quality of life for citizens of Leicester and in particular, support vulnerable members of the community.  
33 Reduced anti-social behaviour will improve the quality of life for citizens of Leicester and will enhance social inclusion.  
34 Reducing drug use will improve the quality of life for citizens of Leicester and will reduce the level of crime committed to fund drug habits.  
35 Improve public health and sustainability of resources, less tax paid on landfill.  
36 Increasing the prosperity of the city by making the centre more attractive to residents, visitors, shoppers and businesses.  
37 Personal, social and economic well being of individuals.  
38 Promotes a harmonious community.  
39 The widest possible range of cultural activity available for Leicester citizens.  
40 Employment creation, making the city more attractive for citizens, making the city more attractive to investors, creating a vibrant sustainable city.  
41 Promote economic growth so tackle economic and social disadvantage.  
42 Creation of local jobs and training in the creative sector, as well as increased cultural opportunities  
43 Creates an environment, which reflects the makeup of Leicester's community and assists in developing a sense of the City Centre as belonging to all.  
44 Reducing the tension in society caused by unsuitable housing leading to more stable communities.  
45 Safe secure attractive and warm homes helping to establish stable and sustainable communities.  
46 The re-integration of long term homeless and rough sleepers into the community – contributing to social inclusion and sustainable communities  
47 Reducing health inequalities, environmental benefits  
48 Enabling people to move around the city more easily and participate in society, particularly improve accessibility for the disabled and other groups

- 49 Safer roads and less casualties and fatalities.
- 50 Easy access to services and information (whether at home, at work or on the move) 24 hours a day, 7 days a week.
- 51 Less confusion – no need to understand departmental or agency structures and roles.
- 52 Reduction in social exclusion, better housing, more participation in local affairs by local communities.
- 53 Local facilities/services which better reflect the aspirations of local communities.
- 54 Greater participation in local democracy
- 55 Reduce number of people unemployed.
- 56 Improve social inclusion.
- 57 Improved incomes
- 58 Reduced pollution and improved air quality and respiratory health.
- 59 Improved quality of life in a safe clean environment.
- 60 The most effective and efficient use of the Council's resources, based on knowledge of what the community wants.
- 61 Contribution to the prosperity and environmental quality of the City by supporting regeneration in partnership with stakeholders and the community.
- 62 A better performing Council overall.
- 63 A Council which is aware of the diverse needs of Leicester's citizens.
- 64 A Council perceived by businesses as supportive of investment and economic growth.
- 65 A Council which successfully engages with Leicester's dynamic voluntary sector.
- 66 Skilled staff providing quality services to meet users needs.
- 67 Employment opportunities for local people with a recognised good practice employer.
- 68 Reassurance of good governance and use of public resources with regard to:
- Openness and inclusively
  - Integrity
  - Accountability
- 69 Improve economic well being for customers.
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