

Standards Committee 08.10.14: Complaints Update

Complaints received since 09.07.14

Case name/ number	Date complaint received	Nature of complaint	Outcome	Date completed	Lesson Learned
2014/01	13.07.14	Complaint from member of public about manner in which Ward Cllr dealt with a Planning objection	Complaint dismissed as unfounded after 'Fact Finding', as disclosing no breach, or potential breach, of the Code.	27.08.14	N/A

Update on earlier complaints not completed before 09.07.14

Case name/ number	Date complaint received	Nature of complaint	Outcome	Date completed	Lesson Learned
2013/16	27.11.13	Complaint by member of public about two Councillors regarding failure to respond to requests for assistance and failure to return phone calls.	Councillor (2) complied with "informal resolution" after being summoned to a meeting with the Chair of Standards, and subsequent contact with the complainant	09.06.14	Need for procedure to be developed to deal with non-compliance by Councillors
2013/17	12.12.13	Complaint by member of public alleging Councillor's actions in dealing with a funding bid were motivated by self-interest and biased as opposed to the public interest. Also failed to declare relevant interests.	Independent Investigator concluded no breach, and S.A.B agreed with this conclusion at their meeting on 10.07.14.	16.07.14	Clearer guidance needed on approval process for Ward Funding Reminder to Members that they must comply promptly with the process of investigation