

Tenants Forum meeting feedback – Housing Scrutiny Commission

Our last meeting of the Tenants' and Leaseholders' Forum was held on the 27th September 2018.

Officers from the Parks and Grounds Maintenance service came to the meeting to talk about green spaces on estates. We raised some issues, particularly around grass cutting. As a follow up to this I have been out with the officers to show them some areas where we have concerns.

The officers have taken on board our feedback and I am pleased to say they are taking steps to improve the service in the areas we have identified.

We also had a presentation from the Adults Skills and Learning Service who told us about IT courses available in the city to help people apply for Universal Credit. We are hearing that more tenants are applying for Universal Credit, so it was useful to hear what was available so we can signpost people for support.

We had a discussion about the role of the Tenants Forum and identified some areas we thought it needed to change to ensure it continues to be meaningful. As a result of this a workshop was held with Forum Members on the 21st November to talk about this in more detail and to come up with proposals for change. Myself and Wendy were unable to attend the workshop but we have arranged to meet with officers on the 4th December to get feedback and agree the way forward.

Our next meeting will be on the 6th December when Councillor Connolly

and Chris Burgin will be attending to outline the HRA budget proposals and we will give our views on these.

[Faint, illegible text]

[Faint, illegible text]

[Faint, illegible text]