

POLICE AND CRIME COMMISSIONER FOR LEICESTER, LEICESTERSHIRE AND RUTLAND

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| Report of | OPCC |
| Subject | POLICE AND CRIME PLAN OBJECTIVES |
| Date | MONDAY 26 SEPTEMBER 2022 |
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Introduction

1. The purpose of this plan is to ascertain progress on the implementation of the Police and Crime Plan.
2. It is important to note the OPCC and particularly the Commissioner's appreciation for the hard work Leicestershire Police. Leicestershire Police have been working with increased pace, against ever-increasing demands and much uncertainty.
3. The backdrop to this paper is that the Force is rebuilding officer numbers (see annual report) and has recently received a positive HMICFRS report.
4. It is now cemented that Leicestershire is one of the leading forces in the country, which is capable of continuous improvement and flexibility in the face of intensely challenging times.
5. Following the Commissioner's election in May 2021, he set about creating his Police and Crime Plan based on the manifesto endorsed by the voting public in Leicester, Leicestershire and Rutland. The plan contains the objective for the next three years, which together contribute towards achieving the Commissioner's overall aim of "making Leicester, Leicestershire and Rutland safer for everyone who lives and works here".

Communication

6. *"I will ask the Chief Constable to allocate a liaison officer to each school to portray a positive image of the police and of police officers to our younger citizens and to help support diversionary and preventative strategies to help stop young people being bullied, exploited or lured into a life of crime."* – Police and Crime Plan objective
7. *"I will ask the Chief Constable to develop a strategy to improve the engagement and communication between the public in LLR and the police, for example, putting the names of local neighbourhood police officers and police community support officers onto our website"* – Police and Crime Plan objective

- Enhanced Single online facility allowing greater public access and looking to introduce the new public contact platform in July 2022 which will further enhance the public's ability to contact the Force.
- The Force are continuing to introduce dedicated school's liaison officers to prevent young people carrying knives and take early action to address and prevent issues escalating. (See attached children and young person's strategy)

Technology

8. *"I will conduct a review of the technology being used in the Force so that I am able to ensure the Force is equipped to be as high-tech and innovative as possible. We will plan for the next generation technology to future-proof our services"* – Police and Crime Plan objective
9. *"I will enhance performance by ensuring technology enabled information, data and intelligence is at the fingertips of all the police officers and staff."* – Police and Crime Plan objective
 - Introduced a 24/7 Drone capability which has seen a significant reduction in costs associated with the helicopter (NPAS).
 - Created the 'Force Digital Optimisation Team' to provide data and analytical support to local officers. They have developed technological processes which enable the prioritisation of domestic abuse and ensure perpetrators are arrested at the earliest opportunity along with optimising 365 to remove duplicate IT solutions.

Rural

10. *"I will ask the Chief Constable to dedicate a rural crime team to the rural areas of Leicestershire and Rutland."* – Police and Crime Plan objective
 - The Rural policing team has been established and expanded rapidly to be an appropriate team capable of policing the rural areas throughout Leicestershire and Rutland (Expanded in July 2022).
 - Rural policing team is made up of officers who have a farming or rural background.
 - Rural policing team has embedded itself into rural communities and the difference is already being felt
 - Introduction of local rural policing single point of contacts (SPOCs) that have ownership for engagement, incidents and crime that are committed on their area
 - Rural Policing Team hosting a number of rural policing exhibitions for farmers and rural residents to come and meet the team, learn about what they do and what residents can do to avoid becoming victims or crime

In the coming year for rural crime

- Launch an enhanced rural policing team structure that will consist of an enhanced central coordination role that will have overview of trends, patterns taking place across LLR.

- Introduce a more clearly defined remit for the rural policing team to avoid any confusion.
- Strengthen cross border relationships with a series of regular and frequent operations.
- Plan campaigns across the calendar year along with supporting local rural crime officers in problem solving.
- The rural policing team will line manage and support local rural crime SPOCs in each rural NPA.
- Rural policing officers will be trained in off road driving.
- We will enhance the fleet and have clearly identifiable rural crime vehicles and associated equipment commensurate with the role.

Violent Crime

11. *"I will ask the Chief Constable to develop a suite of operational approaches to identify and target the most prolific and serious offenders to tackle the harm caused by burglary, drugs and knife crime."* – Police and Crime Plan objective
12. *"We aim to drive down violent crime, including knife crime."* – Police and Crime Plan objective
 - Force has developed a rolling programme of specialist resources including the Tactical support group, Firearms unit, dogs as covert departments supporting local officers tackle serious violence and Knife crime within their communities.
 - The Force has developed a rolling programme of operations that target those identified as habitual knife carriers with strengthened interventions within our offender management arrangements.

Looking ahead – The following is planned for the upcoming year

13. Enhancing Public Confidence in Policing

"It is my ambition to improve service user and public confidence." – Police and Crime Plan objective

 - Confidence strategy launched in June 2022.
 - New social media platform in July 2022.
 - Introduce local visibility and patrol strategies to enhance the presence of dedicated footpatrols and proactive work.
 - Reopen front enquiry service in Rutland and create managed appoint service at Uppingham.
 - Launch the refreshed Neighbourhood Policing strategy which sets out the expectation and service standards within Neighbourhoods.

- Reintroduce the traditional headwear and issue uniform that is interchangeable between the generalist and specialist departments

14. Enhancing Service to victims

HMICFRS highlighted an opportunity to enhance the service to victims and create greater connectivity with other parts of the system. Victim care services for example. In the coming year, the Force will:

- Introduce a single definition of what a 'repeat victim' is, with the associated service standards and expectations.
- Victim and soft skills will be incorporated throughout all training with greater use of victims and service users within the training delivery.
- Establish a victim forum to review all cases of dissatisfaction as part of continuous improvement and business insight.
- Work continues to seek, align and integrate more of the services provided to victims by Victim First and Witness Care units.

15. Enhancing Visible Leadership

"As the PCC I will make sure that the Chief Constable puts the morale, motivation, health and well-being, the equipment, support and leadership to officers and staff as their number one absolute priority. The welfare, training and leadership of our officers and staff must be paramount." – Police and Crime Plan objective

- Force will look to increase the number of inspectors and sergeants.
- Create a 24/7 critical incident command along with a 24/7 shift inspector role.
- Introduce a dedicated rural crime Inspector.
- Increase the Superintendent cadre by two.
- Introduce further leadership training aimed at all ranks.
- Develop a modular leadership programme for all senior leaders which will include training with partners and leaders from other forces.

16. Volunteers, specials and watch schemes

"I want police officers, staff and volunteers to work seamlessly together; I will hold the Chief Constable to account to ensure the Force significantly increases the number of watch schemes" – Police and Crime Plan objective

"I will ask the police to work more proactively and visibly in partnership with parish councils, neighbourhood watch groups, community speed watch and

volunteers to enhance and formalise our approach to crime prevention” –
Police and Crime Plan objective

- All training of specials is incorporated within the Academy with learning being interchangeable with regular officers where possible.
- To strengthen the coordination and progression. The Force will seek to introduce a Specials professional development unit.
- The Force introduces a Watch Scheme Development Officer. This will work as part of the volunteers in policing unit and to support the work of the watch schemes.
- Introduce a Rural Specials Team and deliver a bespoke recruitment plan for that purpose.
- Assurances that the Force will look to support the use of Taser by special officers.
- Integrate/enable access to senior leadership development and command training programme for all Special senior officers.