



**Leicester, Leicestershire  
and Rutland**

# LLR winter preparedness

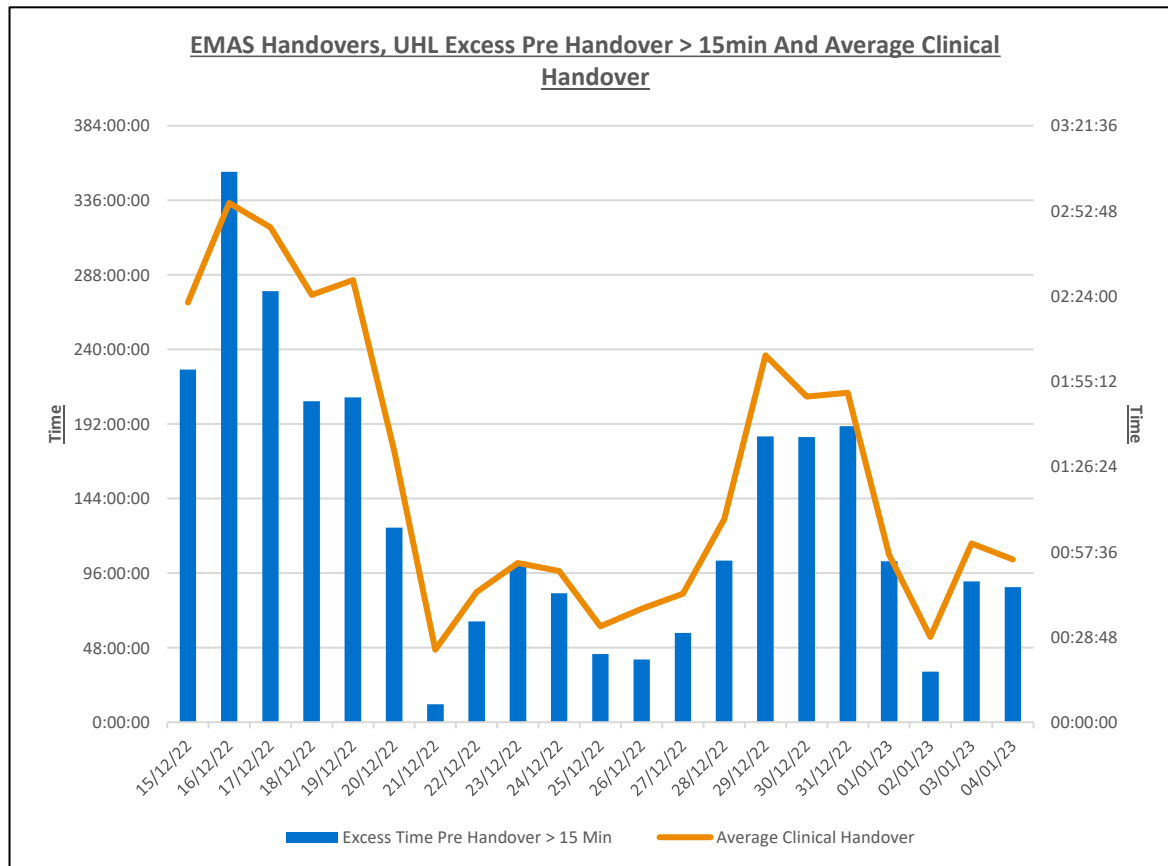
**January 2022**

A proud partner in the:



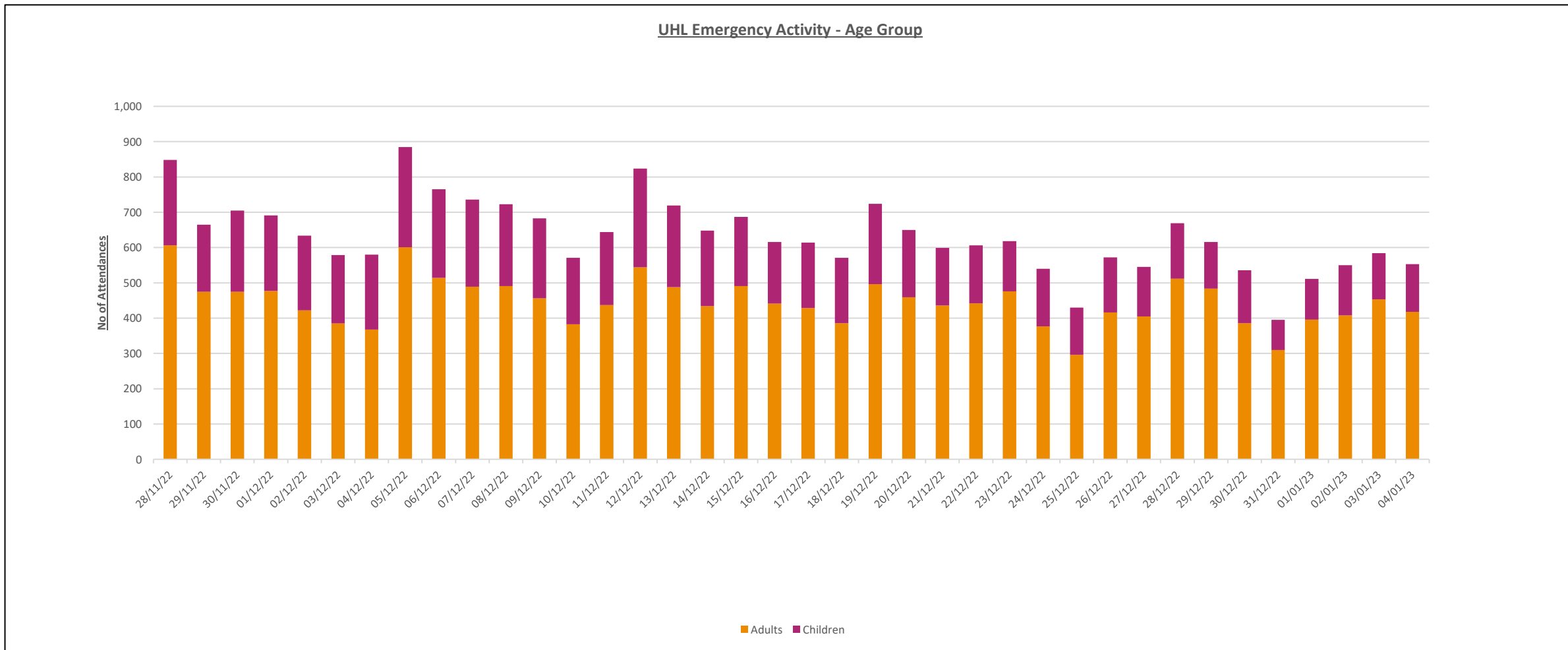
**Leicester, Leicestershire  
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Health and Wellbeing Partnership

# Handover to hospital trend



- The average ambulance handover time in October was 72 mins
- From 21<sup>st</sup> to 28<sup>th</sup> December, following new interventions put into place, this has been reduced to 44 mins
- Improvement has been sustained into January despite the pressures we are facing

# Emergency department activity



# Winter plan – Oct to Dec 2022

Implement COVID and Flu vaccs programme

Implement respiratory hubs across LLR

Redesign the GP > acute care pathway

Increase availability of urgent care centre appts

Increase LPT capacity

Maximise discharge opportunities

Implement the Unscheduled care hub

Implement 300 virtual ward beds

Increase UHL capacity

Increase handover space

Implement the 'push' model from ED

Maximise use of Same day emergency care

Increase opening hours of MIAMI

Implement actions from the 100 day discharge challenge

Implement fuel poverty plan

Increase 111/999 call handlers

Increase mental health support

Agree risk management strategy for system



# Winter Plan v2 – Jan to March 2023

Standardise online,  
digital & f2f  
primary care offer

Implement step up  
pathway for key LTC  
i.e. respiratory

Maximise  
streaming from  
EMAS stack safely

Maximise  
streaming  
opportunities from  
ED front door safely

Standardise multi-  
disciplinary  
management of the  
ED bed stack

Implement plans  
for Integrated  
Discharge function

Maximise capacity  
in all providers

Implement plans to  
equalise risk across  
the system safely



# Conclusions

- It is extraordinarily difficult in every area of health and care at the moment – mix of demand, COVID/Flu, staff absence, capacity plus impact of industrial action
- The system has managed the ambulance service industrial action / critical incident called at Leicester Hospitals as a partnership but recognise that the surges in activity are causing a poorer patient experience across the pathway, with long waits across the pathway. Staff are also under increasing pressure
- We know we need to further strengthen the winter plan and we will apply learning from what we know has worked through difficult periods in December
- It will continue to be difficult as we head into ‘peak’ winter months of Jan and Feb ‘23