

Leicester City Adult Social Care

Contribution to Winter Planning

Joint ASC / Health Scrutiny 12 September 2023

Vaccination

- Identified leads within Dept to work with system partners
- Strong relationship with providers, supporting roll out to Care Homes, and frontline care workers
- Established communication channels to share messages
- Monitoring and supporting uptake – including front line social care workers

Urgent and Emergency Care (1)

Admission avoidance

Well established Integrated Crisis Response Service (ICRS) with impact on reduced conveyance (e.g. falls), and support to Unscheduled Care Coordination Hub

Typically 450 – 500 people supported at home each month and 85% require no additional support following ICRS intervention

Work in care homes (e.g. falls technology)

Proactive community support – care navigators

Urgent and Emergency Care (2)

Discharge

Demand for support +8.2% (Q1 2022 vs Q1 2023)

Commissioned beds for pathway 2

Significant pathway redesign – “RRR” (Recovery, reablement, rehabilitation)

Investment of available funding to grow workforce and expand professional skills (supporting greater complexity) within reablement and TEC services

New ‘intake’ service supporting all appropriate discharges home = reduced use of commissioned care at point of discharge

Reduction of use of beds for discharge and swifter discharge home

Night time care through contracted home care arrangements

Aug 23 - 72% of city people going home are discharged within 24 hours from request for support

94% receiving reablement still at home 3 months later

Winter ambition – 90% of people go home within 24 hours and 95% of these are supported via our ‘intake’ service (from 1 Nov)

Community

Use of workforce to promote winter wellness

Cold homes initiatives

New Leicester Energy Advice service – fuel poverty (driving poor health / risk of admission)

LeicesterCare community alarms and Technology Enabled Care service – expanded offer and increased capacity

Promotion of falls services (e.g. Steady Steps)

Funds

Discharge Fund (23-24)

£2.4m (LA), £2.3m (ICB)

- To ensure those people who need to draw on social care when they are discharged from hospital can leave as soon as possible.
- Boost workforce capacity
- Prioritise approaches to free up hospital beds

Market Sustainability and Improvement Fund – Workforce fund 23-24

£2.4m

- increasing fee rates paid to adult social care providers in local areas
- increasing adult social care workforce capacity and retention
- reducing adult social care waiting times