

# **Health & Wellbeing Board**

## **Meeting the needs of**

### **Complex People**

# Homelessness & Complex people

- Presented to H&WB 26<sup>th</sup> January 2023
- Setting out the current Homelessness challenges involving Complex Homeless people & the Housing crisis we face in Leicester
- It was agreed that a cross Agency Working Group should be set up to tackle the challenges

# Homelessness & Complex people

Since the Board;

- the Working group has set up and concluded
- Held 3 successful meeting with robust discussions around the matter
- The outcomes and output have been positive (covered in a later slide)
- Most of the agreed outputs are work in progress
- These outputs will generate actions that will continue to need joined up commitment and working

# Agreed outputs from the Board

- Changing Futures arrangements and platform to be used for the central coordination of complex cases driving system change
- Identification of complex cases not currently in the mainstream system to be taken forward as part of CF
- Public Health Joint Service Needs Assessment (JSNA) is being undertaken
- Distinct work in Social Care and Health that is feeding in to the JSNA to strengthen it
- Work around reducing outpatient DNA's for this client group being progressed
- Primary care provision promotion in conjunction with Inclusion Healthcare to wider service area to enhance knowledge around access

# Next Steps

- Ongoing joined up working
- The CF case management work will drive system change which will be overseen and delivered by that Board
- The completed JSNA evidence base will identify other gaps and issues in this group
- These gaps and issues will be added to the Homelessness Strategy Action plan.
- Use of the outputs from all these areas to review the pathways for complex Homeless people
- Shape LCC's Housing acquisitions & newbuild offer to meet this group
- Public Health to coordinate work around early prevention with partners

# Thank you

- Thank you to the Board for setting this work in motion
- Thank you to all those that have attended the Working Groups

Ruth Lake – Social Care

Rakesh Ramphul – Social Care

Helen Manning – Social Care

Rob Howard – Public Health

Wane Henderson – Inclusion Healthcare

Sarah Hancock Smith – Turning Point

Andrea Knowles – Turning Point

Ruw Abeyratne – University Hospitals Leicester

Mark Pierce – NHS LLR

Seema Gaj – NHS LLR

Hannah Stammers – Public Health

Gurjinder Bans - Public Health

Mark Grant – Action Homeless

Caroline Tote – Childrens

Caroline Green – Neighbourhoods

Caroline Carpendale – Housing

Justin Haywood – Housing



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