

Operational improvement 2023, including Critical Incident planning

Public Health and Health Integration Scrutiny Commission

Date of meeting: [16/04/2024]

Lead director/officer: Jon Melbourne

Useful information

- Ward(s) affected: All
- Report author: Jon Melbourne
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- Report version number: 1

1. Summary

This briefing intends to appraise the Public Health and Health Integration Scrutiny Commission on the current pressures faced across the urgent and emergency care pathway.

2. Recommendation(s) to scrutiny:

Public Health and Health Integration Scrutiny Commission are invited to:

- DISCUSS the report content, including the system critical incident summary, and NOTE that performance improvement plans are in place.

3. Detailed report

Report presented via slide pack for ease.

4. Financial, legal, equalities, climate emergency and other implications

4.1 Financial Implications

The commissioning of further unplanned urgent care services across the pathway has impacted on the system financial plan, causing further cost pressure on NHS budgets.

4.2 Legal Implications

N/A

4.3 Equalities Implications

The System Health Equity Committee has been requested to conduct a 'deep dive' into longer waits at both the Emergency department and patients waiting for ambulances to assess the impact against protected characteristics. If unwarranted variation is noted, a plan will be agreed to mitigate further risk.

4.4 Climate Emergency Implications

Minimising the movement of patients by ensuring they reach the right place at the right

time, quickly and safely, will support the wider green aims of both the NHS and local government

4.5 Other Implications

Clinical risk has been assessed and managed through the LLR clinical executive, with support from Directors of Public Health.

5. Background information and other papers:

N/a

6. Summary of appendices:

Slide set 1 – operational improvement 2023 summary